

Agenda



Performance Scrutiny Committee - Partnerships

Date: Wednesday, 7 October 2020

Time: 5.00 pm

Venue: Committee Room 1 - Civic Centre

To: Councillors J Clarke (Chair), M Spencer, S Marshall, G Berry, M Linton, J Hughes, R Mogford, T Suller and K Whitehead

Item

- 1 Apologies
- 2 Declarations of Interest
- 3 Minutes of the previous meeting held on 5 February 2020 (Pages 3 - 6)
- 4 Public Services Board - Well-being Plan Annual Report 2019-20 (Pages 7 - 70)
- 5 Annual Forward Work Programme

Contact: Scrutiny Adviser

Tel: 01633 656656

E-mail: Scrutiny@newport.gov.uk

Date of Issue: Wednesday, 30 September 2020

This page is intentionally left blank

Minutes



Performance Scrutiny Committee - Partnerships

Date: 5 February 2020

Time: 5.00 pm

Present: Councillors J Clarke, M Spencer, S Marshall, M Linton, J Hughes and K Whitehead

In Attendance: Sarah Morgan (Chief Education Officer), Andrew Powles (Assistant Head of Education - Engagement and Learning) and Gareth Price (Head of Law & Regulation)

Apologies: Councillors C Jenkins, R Mogford and T Suller

1 **Declarations of Interest**

None.

2 **Education Achievement Service Business Plan 2020-21**

Invitees:

Sarah Morgan - **Chief Education Officer**

Andrew Powles - **Deputy Chief Education Officer**

Ed Pryce - **Assistant Director Policy and Strategy Education Achievement Service (EAS)**

Hayley Davies-Edwards - **Principal Challenge Adviser, Education Achievement Service (EAS)**

The Chief Education Officer introduced Ed Price and Hayley Davies-Edwards to the committee. Hayley supervises the Challenge Advisors, and Ed manages the Governor Support Team as well. It was also pointed out that the Assistant Head of Education acts as an intelligent client, which ensures that EAS provide the service needed to meet need of children of Newport and the education service plan compliments plans for schools.

EP then gave an overview of the report to the committee; the format is very similar to what had been brought to the committee previously, although there are key aspects that are different in terms of approaches of delivery. Highlights that were given to the committee included:

The EAS is a not for profit limited company that is owned by the five LAs in South East Wales. The EAS delivers, through an agreed Business Plan, a wide range of school improvement services to all schools (all key stages, including all through schools and special schools), pupil referral units and funded non-maintained nursery settings on behalf of each LA. This plan supports the role LAs have in delivering their statutory function, addressing their individual improvement priorities and promoting improved pupil outcomes.

The Education Advisory Service (EAS) is required to submit an annual overarching regional Business Plan with accompanying annexes for each of the five Local Authorities (LAs). This

Business Plan (2020-21) outlines the programme of work that is required to continue to accelerate outcomes for children and young people across all schools in South East Wales. The plan focuses on the urgent need to raise aspiration and accelerate improvement in pupil outcomes, improve the quality of teaching and leadership and build a self-improving system within and across schools and settings. The priorities for the Business Plan 2020-2021 have been derived from the progress that has been made towards the previous Business Plan and progress made across the region with the areas that have been identified as requiring improvements through self-evaluation processes and feedback from Estyn on the inspection of the EAS.

All schools are provided with a bespoke support package that compliments the priorities identified within their own School Development Plans (SDPs) in line with the levels of support they require. The support levels are informed by the national categorisation process, Estyn inspection outcomes or local intelligence. There is a degree of flexibility within the deployment model to allow for in-year changes in circumstances. The progress schools are making towards their priorities within their SDPs and against their local targets are captured on a termly basis are reported to local authorities.

Members asked the following:

- In regards to measuring access, how do we know what success is? Members were advised that it would be measured by pupil outcomes. Key Stages 2 and 3 are not aggregated at Local Authority level. The rationale is that the school is moving toward a new model of curriculum, so there is a requirement to assess. Last year the results dipped slightly so collectively the school outcomes will dip. EP isn't concerned with Primary School performance, the ultimate outcome for parents is Key Stage 4, we care about what learners achieve. With the new measures it will focus on new learners.

HDE was delighted to advise that we are moving into a world looking at the progress of learners. In Wales, we are getting better at baselining children such as how far has the child travelled how much progress has been made. As a Challenge Advisor, they would go into schools and look at children's books. The Assistant Head of Education added that they expect outcome should align with categorisation and attendance. There is a much wider context. There are monthly meetings held. The range of data the Council reviews with EAS is doing well.
- How can you evaluate how the partnership is working? AP advised that this is always being measured, the most powerful meetings are the monthly meetings that both AP and SM and Managing Directors attend. They discuss all schools that are a concern and there are very frank and honest discussions in whether the support in schools are being configured in the right way and whether an impact is being seen. The CEO expects to see a detailed workplan for EAS.
- Members queried the point on page 17 of the report - regional professional learning programme and talent management framework will be implemented to identify and track aspirational leaders. How would this be benchmarked, and how is it quantified? Members were advised that it is not binary. EAS are increasing in secondary schools to focus. The benchmark would be to compare Key Stage 4 data information for all of Wales. An example was given comparing free school meal learners of a school with similar schools as a benchmark.
- Members queried the Pupil Referral Unit and asked how would the partnership mitigate for a negative impact for pupils? Members were advised that it would firstly take into consideration whether it is a Local Authority placement, as it would allow a

more equal comparison. It would track individual learners and look at the most appropriate curriculum. They might also look into alternative qualifications.

SM then gave an example of a change of provision this year in a large secondary school, which the partnership looked into the school development plan. With the new provision, the partnership would look into the leadership, are the right self-evaluation processes taking place? It was also advised that when both AP and SM attend the School Development Plan meetings along with the Headteacher and Principal Challenge Advisor.

- Members queried how the partnership would monitor schools that have gone from Amber to Red measures. Members were advised that with Amber schools if there are concerns then it would trigger a leadership review. As a result of this review it would give the school extra support. It was then advised that this is a new piece of work that is recognised needing to be strengthened. EP added that sometimes there can be a degree of resistance when issues are identified, and it isn't until you overcome these barriers that schools can recognise there is an issue. This is needed so the partners can work effectively with the school. Members advised they would like to see a system in place that issues can be flagged up before they end up critical.
- The Chief Education Officer advised the committee that often management stocktake before an Estyn inspection is due regardless of the categorisation. Officers have a broad understanding in what is going well in the school, which can trigger earned discussions with The Chief Education Officer and AP. It was then advised that early conversations are important. EP added that engagement is a big trigger and gave an example of if a pattern emerges such as a headteacher not attending meetings is usually a sign of a problem.
- Are there any plans for benefits for children in Armed Forces families in future plans? The Chief Education Officer advised that this is being looked into.
- Members noted 1.11 in the report regarding sustained school improvement. With the partnership is there an issue in a culture of change? Members were advised that the overall picture is positive. The partnership started in 2012 and is growing maturely. EP added that the pace of change for schools and finances are their greatest pressure. Also, for the secondary pressures of recruitment. AP advised of the Headteacher Strategy Group which develops the way the partnership work together. Some schools have issues such as not liking the ways that are working. The Chief Education Officer then added that EAS will do their own survey to listen to feedback, asking such questions to schools as "do they understand the vision of the partnership?". The Local Authority also do their own survey. The Principal Challenge Advisor then advised the committee that EAS are careful to record any issues that the Local Authority raise in the quality of service provide. It is important that issues are picked up, closed and resolved.
- Members discussed improving the pupil voice and asked how are we tapping into those pupils who haven't got a voice. The Chief Education Officer gave advice for pupil participation sessions which can improve confidence levels and prepare for them to become citizens and then advised all pupils are truthful with how they feel. EP then advised that H undertook two leadership reviews lately and the feedback was very good, and included what the pupils want from their teachers. This can be written into the leadership report. Members then asked about pupils who don't stay on for A-Levels. The Chief Education Officer advised that this goes back to developing middle leadership. The

partnership ensure that everyone is fully equipped to run pupil voice sessions, this feeds into the self-evaluation and school improvement plan. Members were then advised that a benefit of the partnership is we are able to broker with other schools, for example Caerphilly might be doing well in pupil voice, so officers would visit them to what work is being undertaken.

- When a Headteacher visits another school for best practice, another teacher would need to fill the gap. Is there extra budget for supply teachers? Members were advised that the EIG Group and PI grant can both be used for supply cover. Example was then given that most successful Primary schools have highly capable teachers who know learners that can step in. With Secondary schools, more of a supervisor role is needed.
- In last years report it advised that EAS was more advanced than other consortiums. Where do we now stand? It was advised as a consortium, EAS are following the national school improvement in terms with mature partnerships, so it is believed to be an effective model. It was then advised that EAS have a higher amount of pioneer schools, and also a higher number of lead network schools than the rest of the region, which also fit the national model.
- Members discussed training accessibility for school governors, and then asked do EAS still have a high amount of older school governors that won't take up training sessions? EP advised that for a while EAS had the highest uptake of training, however this has reduced over time. It was recognised that governors are busy people, so a pilot is commencing for developmental training working on a cluster basis. EAS are seeking out a lead member and a governor to look at certain core training modules and then roll out the training on a cluster basis, so more governors would be likely to attend.
It was also advised that online training is being looked into, induction training is currently held online although there are still shortcomings with this. Data training had been removed from online as it had become redundant.
- How different are the Local Authorities strategies across on the consortium? Members were advised that Estyn recommend to provide a strategy and link it up with other services. Example was then given that this Local Authority was inspected first, and conducted a joint development strategy which then shared the practice across the consortium. This strategy is now being merged and continued to be discussed. Other local authorities are at different stages, we may be more advanced but it is still in early stages, we are not seeing the outcomes we want yet but we are seeing improvements.

The Chair thanked the officers for attending.

The meeting terminated at 6.50 pm



Scrutiny Report

Performance Scrutiny Committee - Partnerships

Part 1

Date: 7th October 2020

Subject **Public Services Board Well-being Plan Annual Report 2019-20**

Author Overview and Scrutiny Officer

The following people have been invited to attend for this item:

Invitee:	Area / Role / Subject
Tracy McKim	Policy Partnership and Involvement Manager
Emma Wakeham	Senior Policy and Partnership Officer
Ceri Davies	Natural Resources Wales
Ceri Doyle	Newport City Homes - representing Registered Social Landlords
William Beer	Public Health Wales

Section A – Committee Guidance and Recommendations

1 Recommendations to the Committee

The Committee is asked

- to consider the Wellbeing Plan Annual Report 2018-19 attached as Appendix 1 and determine if it wishes to make any comments to the Public Services Board.
- To note the minutes of the Public Services Board held on 8th September 2020.

2 Context

Background

Well-being Assessment

- 2.1 The statutory guidance on the Well-being of Future Generations (Wales) Act 2015 (WFG Act) 'Shared Purpose – Shared Future' sets out a requirement for each Public Services Board (PSB) to prepare and publish an assessment of the state of economic, social, environmental and cultural well-being in its area no later than a year before it publishes its local well-being plan. One Newport PSB published its Local Well-being Assessment (called the Community Wellbeing Profile) on 3 May 2017 and Members may recall that the Committee received it for information on 26 July 2017, as required by the statutory guidance.

Well-being Plan

- 2.2 The Guidance also requires that the Local Well-being Plan must be published no later than 12 months following each local government ordinary election. The Committee may recall receiving the Consultation draft of the Local Wellbeing Plan on 10 January 2018 and submitted its consultation response. Following the consultation, proposed amendments were presented to the PSB and agreed on 13 March 2018. The PSB agreed the final version of the Well-being Plan 2018-23 at the meeting on 1 May 2018 and in accordance with the statutory requirement that the PSB sent a copy of the final report to the Council's designated Scrutiny Committee for Partnerships. The Committee received the final Plan at its meeting on 20 June 2018 (*A link to the Well-being Plan 2018-23 is provided in Section 7 of this report in the Background Papers*).

The Annual Report

- 2.3 The Statutory guidance on the Well-being of Future Generations (Wales) Act 2015 requires Public Services Boards to prepare and publish a report detailing the progress made towards meeting local well-being objectives no later than 14 months after the publication of its first local Well-being Plan, to enable the board to report on the full year's activity. Subsequently, an annual report must be published no later than one year after publication of each previous report. The PSB must send a copy of its annual report to Overview and Scrutiny.
- 2.4 The Committee received the first Annual Report for 2018-19 in June 2019. (*A link to 2018-19 Annual Report is provided in Section 7 of this report in the Background Papers*). Publication of the 2019-20 has been delayed due to the Covid-19 pandemic.
- 2.5 The Future Generations Commissioner has set out nine expectations to be reflected in in the Annual Reports of bodies named in the Act. (*These are set out in section B of this report*). The expectations do not directly relate to the Public Services Board, however, they can be applied as a tool to consider the contents of the Public Services Board Annual Report.
- 2.6 The Well-Being Plan Annual Report 2019-20 was agreed and endorsed by the Public Services Board on 8th September 2020. The final draft includes the following chapters:
- **Chapter 1: Background**
 - *Introduction*
 - *Well-being of Future Generations (Wales) Act 2015*
 - *What is the One Newport Public Services Board?*
 - *What is the Local Well-being Plan?*
 - **Chapter 2: The Plan**
 - *One Newport PSB Well-being Plan*
 - *Our Well-being Objectives*
 - *One Newport PSB Local Well-being Plan Structure*

- **Chapter 3: Objective Progress**
 - People feel good about living, working, visiting and investing in Newport.
 - People have skills and opportunities to find suitable work and contribute to sustainable economic growth
 - People and communities are friendly, confident and empowered to improve their well-being
 - Newport has healthy, safe and resilient environments
- **Chapter 4: Self Reflection**
 - Partnership Evaluation
 - Board Development Action Plan
 - Review of Well-being Plan
 - Further Self-Evaluation
- **Chapter 5: Performance, Governance & Accountability**
 - Delivery & Performance Framework
 - Measuring Progress
 - Long Term Risk Management
 - Accountability
 - More Information

The report will also be available in Welsh and via [Sway](https://sway.office.com/iBJVgIcQ1BFmbWk0?ref=Link) to improve accessibility.
<https://sway.office.com/iBJVgIcQ1BFmbWk0?ref=Link>

The Committee is reminded that attendees have been invited as Public Services Board Members working in partnership and scrutiny questions should focus on the Annual Report and not on the work of individual organisations.

3 Information Submitted to the Committee

3.1 The following are attached for the Committee's consideration:

a) Public Services Board Well-being Plan Annual Report 2019-20 (Appendix 1)

4. Suggested Areas of Focus

4.1 **Role of the Committee**

The role of the Committee in considering the report is to:

- *Take a look back at how the Partnership has performed in its delivery of the Well-being Plan in its Annual Report.*
- *Use the expectations from the Commissioner as a tool to consider the contents of the report.*
- *In drawing its conclusions, the Committee should assess:*
 - *What was the overall conclusion on the information contained within the Annual report?*
 - *Is the Committee satisfied that it has had all of the relevant information to base a conclusion on the delivery of the Well-being Plan at the Year End point?*
 - *Does the Committee wish to make any Comments to the Public Services Board?*

4.2 Suggested Lines of Enquiry

Scrutiny's role in receiving the Annual Report is to hold the PSB to account for how it is taking steps to meet its objectives within the Well-being plan, and ensure that it is demonstrating the sustainable development principle in everything it does.

When considering the Annual Report and determining what questions it may wish to ask of the PSB, the Committee should consider the following:

Wellbeing Objectives and Goals

1. *How much progress has been made towards meeting each of the PSB's four objectives? Does the information contained within the report give you a clear indication as to the progress?*
2. *Does the report demonstrate how citizen experiences have been used to assess progress?*
3. *How will the PSB know when it has met its objectives? And how is it going to get there?*
4. *How is the PSB demonstrating how it is using collaborative working to achieve the objectives.*

Tracking Progress

5. *Have there been any barriers that have affected delivery of the plan that need further exploration and explanation?*
6. *Does the report give examples of how the Well-being Objectives have been delivered in accordance with the 5 ways of working?*

Self-Reflecting

7. *Does the report demonstrate how the PSB has evaluated its own progress?*
8. *What lessons has the PSB learnt as a result of progress to date?*

9. *How will these lessons be incorporated into the PSBs planning cycle and how the PSB operates as a partnership?*

Section B – Supporting Information

5 Future Generations Commissioner’s Expectations

5.1 The Future Generations Commissioner has set out nine expectations to be reflected in the Annual Reports of bodies named in the Act. The expectations do not directly relate to the Public Services Board, however, they can be applied as a tool to consider the contents of the Public Services Board Annual Report.

These are summarised below:

Expectation	Summary
1. Well-being objectives and goals	What are our well-being objectives and steps and how did we choose them using the well-being goals and the five ways of working?
2. Sustainable development principle	How have we considered the sustainable development principle / five ways of working?
3. Looking ahead	What are our ambitions for 5, 10, 15, 25 years and beyond?
4. Tracking process	How are we tracking progress and what progress has been made? Have we adopted any new ways of tracking progress?
5. Applying and implementing the Act	How has the Act adapted the way we are working?
6. Self-reflecting	How has this process gone so far? What are the areas for development?
7. Collaboration with other public bodies	How are we working together to meet the objectives?
8. Accountability	How will we be scrutinised?
9. Making your reports clear	Is the report accessible to a range of readers?

6 Wellbeing of Future Generation (Wales) Act 2015

6.1 Overview

As mentioned earlier in this cover report the Local Well-being Plan and Annual Report are part of the Act’s collective duty on Public Services Boards.

6.2 Wellbeing Goals

The Local Well-being Plan has four well-being objectives:

1. People feel good about living, working, visiting and investing in Newport.
2. People have skills and opportunities to find suitable work and contribute to sustainable economic growth.
3. People and communities are friendly, confident and empowered to improve their well-being.
4. Newport has healthy, safe and resilient environments.

The Public Services Board developed the well-being objectives to support the Act's seven well-being goals.

The Annual Report details a number of case studies and examples that show how the Public Services Board is meeting their well-being objectives. Each case study / example sets out how it meets the well-being goals.

6.3 Sustainable Development Principle

The Public Services Board developed the Local Well-being Plan in accordance with the Act's five ways of working of the Sustainable Development Principle.

In the Well-being Plan, the Public Services Board pledged to work differently by:

Working together with local communities towards the common goals and objectives set out in this plan. To work to improve the economic, social, cultural and environmental well-being of the city and to be:

- *Ambitious;*
- *Serious about working in partnership;*
- *Firmly focused on people;*
- *Focused on outcomes;*
- *Not solely driven by data.*

This will be achieved by:

- **Looking to the long term:** *Being aware of and addressing, the well-being of future generations whilst addressing the needs of the people we currently serve.*
- **Prevention:** *Exploring how to break cycles and dig deeper to better understand the causes and effects of key issues that people and communities face. Finding enabling solutions and intervening at the right time to prevent problems getting worse or arising in the future.*
- **Taking an integrated approach:** *Fully considering the connections between the well-being goals, the PSB well-being objectives and the well-being objectives of individual organisations. Taking steps which maximise the collective impact to the well-being goals rather than just meeting the objectives.*
- **Collaborating with others:** *Strengthening joint working across the city's public service. No single organisation is able to improve the economic, social, environmental and cultural well-being of Newport on its own. Taking a collaborative approach ensures that actions are complementary and therefore maximise the collective impact.*
- **Involving People:** *Developing solutions in partnership with local people and communities and ensuring they are involved in the decisions that affect them.*

The Annual Report demonstrates how the Public Services Board have met this pledge. Each of the case studies and examples detailed under the well-being objectives evidences how the Public Services Board has met the five ways of working of the Sustainable Development Principle.

8. Background Papers

- [Newport's Well-being Plan 2018-23](#)
- [Cynllun Llesiant Casnewydd 2018-23](#)
- [Newport's Well-being Plan Annual Report 2018-19](#)
- [Cynllun Llesiant Casnewydd Adroddiad Blynyddol 2018-19](#)
- Well-being of Future Generations (Wales) Act 2015 guidance
 - [The Essentials](#)
 - Shared Purpose: Shared Future – Statutory guidance on the Well-being of Future Generations (Wales) Act 2015
 - [SPSF 1: Core guidance](#)
 - [SPSF 2: Individual role \(public bodies\)](#)
 - [SPSF 3: Collective role \(public services boards\)](#)
 - [Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards](#)

Report Completed: September 2020

This page is intentionally left blank

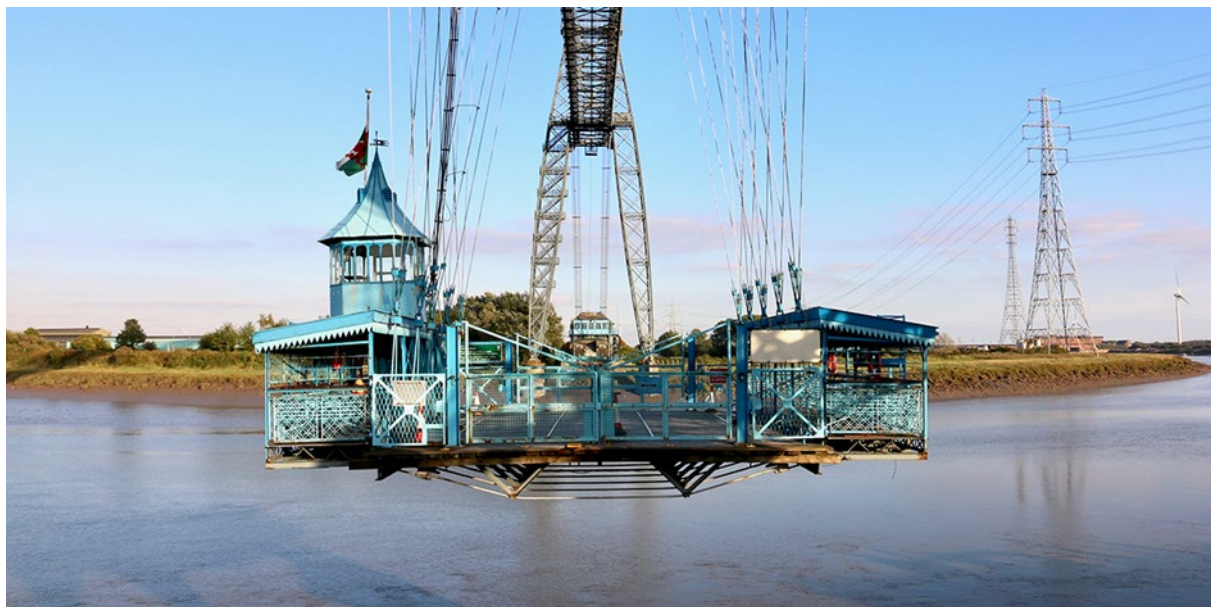


NEWPORT'S WELL-BEING PLAN 2018-23



Annual Report 2019-20





FOREWORD

We are both pleased to report on the strong progress made by One Newport Public Services Board (PSB) partners during 2019/20 in delivering a range of projects which exemplify effective collaborative working, often with our communities, towards long-term well-being benefits. The case studies show that the approach we have adopted is in line with the ambitions of the Well-being of Future Generations Act and reflect our understanding of the integrated nature of well-being in our City. Whilst the numerous case studies in this report cannot all be summarised in this foreword, we wanted to highlight some of the excellent work undertaken to deliver our well-being objectives.

The regeneration of our city centre continues to progress with the redevelopment of landmark and heritage buildings including the Chartist Tower hotel, Market Arcade refurbishment and the Indoor Market redevelopment. New affordable housing units, green infrastructure and public open space projects are bringing buildings and derelict areas back into productive use as part of a sustainable, vibrant, and attractive city centre offer.

The signing of the Newport Commitment employer pledge will help ensure that young people and unemployed people can develop their skills and talents, gain work and reach their full potential. This will not only benefit the participants themselves but also the businesses who depend on the availability of a skilled workforce and is a long-term investment in the future of the city. Similarly, the sustained work on the Youth Engagement and Investment Framework continues to prevent more young people finding themselves 'not in education, employment or training' and avoiding long-term impacts on their life chances and well-being.

The One Newport PSB recognises that healthy people need healthy environments. The Green and Safe Network has put in place enhancements to green space and nature which will improve well-being, biodiversity and resilience to climate change. Two Community Green Flag awards were achieved by Lysaghts Community Garden and Maindee Unlimited's St Mary's Church Community Garden and interest and buy-in from new partners increased greatly during the year. Active travel routes in the city continue to expand and active travel journeys increased greatly during the Covid19 lockdown period. One Newport will now work alongside the South East Wales Transport Commission to put in place an integrated network of alternative transport options to reduce pressure on the M4 motorway.

A major focus of our work has been to ensure Newport has healthy, safe and resilient environments. We took part in a home office programme to tackle the serious and organised crime (SOC) which blights communities and wrecks lives, characterised by street level drug supply, exploitation of children and vulnerable adults, and vehicle theft. Part of this programme adopted an innovative approach which sought to reduce vulnerability to SOC by strengthening community resilience and developing social capital. This involved partners working to engage with and empower communities in Ringland and Alway through public engagement, a participatory budgeting (PB) programme and community coaching scheme. The success of participatory budgeting means One Newport partners will be running larger scale PB projects to address Covid19 impacts and to allocate major Big Lottery funding in Pillgwenlly.

Since the Covid-19 pandemic it cannot be overstated that these are deeply challenging times for our communities, businesses and public services. Applying sustainable development principles to the way public services work now looks more important than ever. One Newport will need to demonstrate leadership in preventing and minimising harm to individuals, households and communities. Our partner organisations are listening to local voices and we will need to take action now to mitigate long term effects on well-being that could otherwise endure for a generation.

Whilst the Covid-19 health crisis is demonstrating how a pandemic can affect impact on all aspects of well-being, there may also be potential opportunities to make changes for the better e.g. better use of technology, sustaining volunteering activities, tackling homelessness, increasing active travel journeys. One Newport has started 'horizon scanning' and will need to show flexibility, innovation, responsiveness and a sustained focus on supporting our most vulnerable as we face an uncertain future recovery, address the predicted economic impacts, whilst not forgetting post-Brexit conditions and the climate emergency.

We believe that the collective strengths of the One Newport partners, our Well-being Plan and the steps taken to improve strategic partnership working, as outlined in this report, have better prepared us to deal with the Covid-19 crisis and we are fully committed to leading the local recovery with a firm focus on the well-being of our City and communities now and for future generations.



Cllr Jane Mudd

Chair, One Newport PSB & Leader of Newport City Council



Ceri Davies

Deputy Chair, One Newport PSB & Executive Director Natural Resources Wales

TABLE OF CONTENTS

Foreword

Chapter 1: BACKGROUND

Introduction

Well-being of Future Generations (Wales) Act 2015

What is the One Newport Public Services Board?

What is the Local Well-being Plan?

Chapter 2: THE PLAN

One Newport PSB Well-being Plan

Our Well-being Objectives

One Newport PSB Local Well-being Plan Structure

Chapter 3: OBJECTIVE PROGRESS

People feel good about living, working, visiting and investing in Newport

People have skills and opportunities to find suitable work and contribute to sustainable economic growth

People and communities are friendly, confident and empowered to improve their well-being

Newport has healthy, safe and resilient environments

Chapter 4: SELF REFLECTION

Partnership Evaluation

Board Development Action Plan

Review of Well-being Plan

Further Self-Evaluation

Chapter 5: PERFORMANCE, GOVERNANCE & ACCOUNTABILITY

Delivery & Performance Framework

Measuring Progress

Long Term Risk Management

Accountability

More Information

CHAPTER 1: BACKGROUND

Introduction

This is the second Annual Report of [Newport's Local Well-being Plan 2018-23](#), covering the work of the partnership during the period of April 2019 to March 2020. This follows on from the [first annual report](#), which was published on 3 July 2019.

The Annual Report is produced following the Well-being Plan's first year of implementation and each subsequent year during the lifespan of the plan. This overview provides the opportunity for the Public Services Board to review progress against each of our four well-being objectives by identifying areas of good practice using the following framework:

- Description of the case study / example
- Which of the intervention(s) & well-being goals does this relate to?
- How were the 5 Ways of Working used?
- What performance measures were used to demonstrate progress?
- Plans for the future

To comply with the Well-being of Future Generations Act the report was due to be published on the 3rd July 2020. With the impact of Covid-19 and its effect on public services board members having to shift focus to responding to the pandemic, the PSB agreed to delay publication until September 2020.

Well-being of Future Generations (Wales) Act 2015

The [Well-being of Future Generations \(Wales\) Act 2015](#) is about improving the social, economic, environmental and cultural well-being of Wales. It is to ensure that public bodies listed in the Act think more about the long-term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach.

The Act sets out a “sustainable development principle” which is about how the public bodies listed in the Act should go about meeting their well-being duty under the Act. The principle is made up of five ways of working that public bodies are required to take into account when applying sustainable development.



The Act sets seven well-being goals, which together provide a shared vision for the public bodies listed in the Act to work towards. These goals must be considered as an integrated set of seven to ensure that the relevant links are made in the context of improving the economic, social, environmental and cultural well-being of Wales.

In addition to the well-being duty placed on listed individual public bodies, the Act also sets a well-being duty on specified public bodies to act jointly via public services boards (PSBs) by contributing to the achievement of the well-being goals.



What is the One Newport Public Services Board (PSB)?

The Act establishes a statutory board known as the [Public Services Board](#) in each local authority area. In Newport, the One Newport Public Services Board (PSB) brings together the city's public service leadership and decision makers. The membership includes four statutory partners and a wide range of invited partners, which are as follows:



Collectively members of the PSB are responsible for developing [Newport's Well-being Plan 2018-23](#) with the support of the wider partnership across the city.

What is the Local Well-being Plan?

The five-year [local well-being plan](#) was published on the 3 May 2018 and sets out the PSB's priorities and actions until 2023 to improve the economic, social, environmental and cultural well-being of Newport. The plan sets out local well-being objectives, priorities and steps that the board proposes to take to meet the objectives and is the main work-plan and focus of the PSB.

CHAPTER 2: THE PLAN

One Newport PSB Well-being Plan

In developing the plan we utilised the [Community Well-being Profiles](#), which were produced during an [assessment of local well-being](#). These profiles enabled PSB members working with other partners and professionals to agree thirteen main priorities that form the basis of the plan, which were as follows:

Economic Well-being

1. *Improve the perceptions of Newport as a place to live, work, visit and invest*
2. *Drive up skill levels for economic and social well-being*
3. *Support regeneration and economic growth*

Social Well-being

4. *Provide children and young people with the best possible start in life*
5. *Long and healthy lives for all*
6. *Ensuring people feel safe in their communities*
7. *People have access to stable homes in a sustainable supportive community*

Cultural Well-being

8. *People feel part of their community and have a sense of belonging*
9. *Participation in sports and physical activity is important for people's well-being*
10. *Participation in arts, heritage and history is important for people's well-being*

Environmental Well-being

11. *Newport has a clean and safe environment for people to use and enjoy*
12. *Improve air quality across the city*
13. *Communities are resilient to climate change*

Our Well-being Objectives

The well-being plan was required to set out local well-being objectives and the steps that we proposed to take to meet the objectives. In line with the five ways of working four well-being objectives were developed that deliver against multiple well-being goals and encompass the thirteen priorities identified.

The well-being objectives agreed by the PSB were:

1. *People feel good about living, working, visiting and investing in Newport*
2. *People have skills and opportunities to find suitable work and contribute to sustainable economic growth*
3. *People and communities are friendly, confident and empowered to improve their well-being*
4. *Newport has healthy, safe and resilient environments*

Rather than rationalising the priorities we identified five crosscutting interventions that would span these priorities and maximise the contribution to all the Well-being Goals and objectives. The interventions chosen were:

- *The Newport "Offer"*
- *Strong Resilient Communities*
- *Right Skills*
- *Green and Safe Spaces*
- *Sustainable Travel*

Progress against each of the Interventions is detailed in the next chapter.

One Newport PSB Local Well-being Plan Structure

This structure shows how the goals, objectives, priorities and interventions link together.

Well-being Goals



Well-being Objectives



Priorities



Economic			Social				Cultural			Environmental		
1	2	3	4	5	6	7	8	9	10	11	12	13



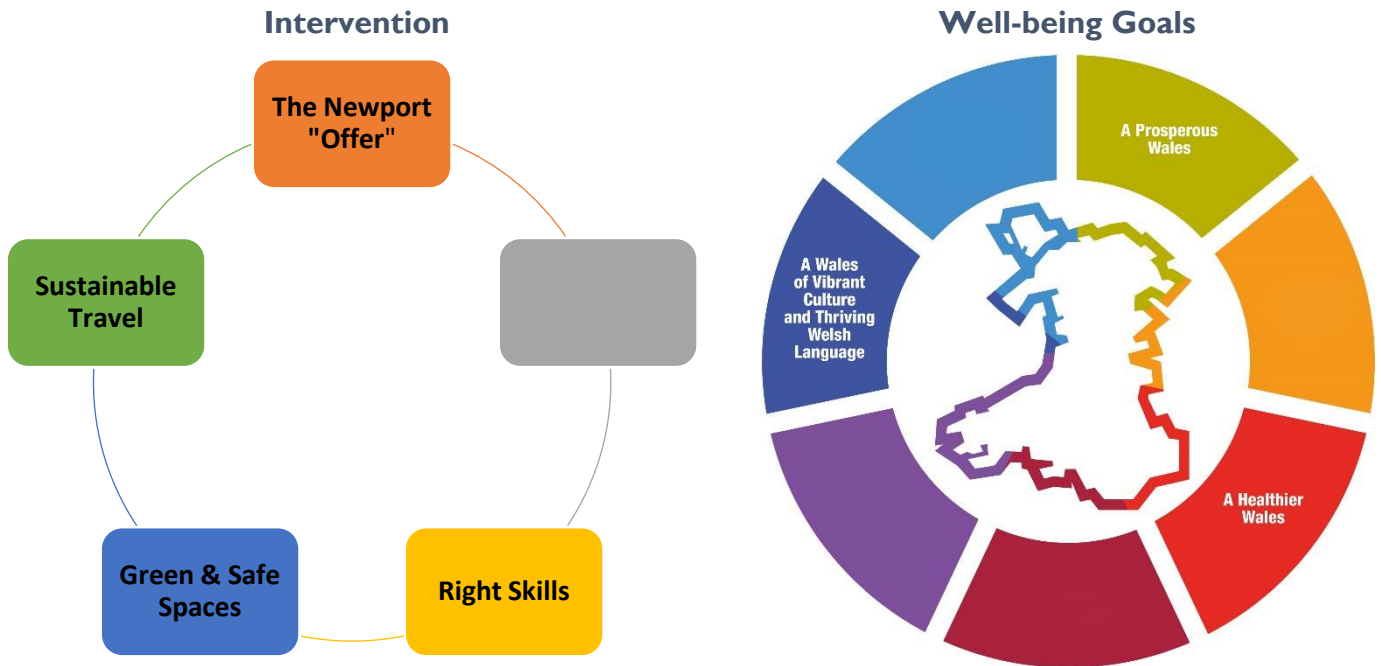
Integrated Interventions



People feel good about living, working, visiting and investing in Newport

To demonstrate progress made against this well-being objective during 2019-20 a number of case studies have been identified. Each case study / example includes the following details: a brief description; which Intervention(s) & Well-being Goals it relates to; how the 5 Ways of Working were used; any performance measures; and plans for the future.

Promoting the Newport Offer

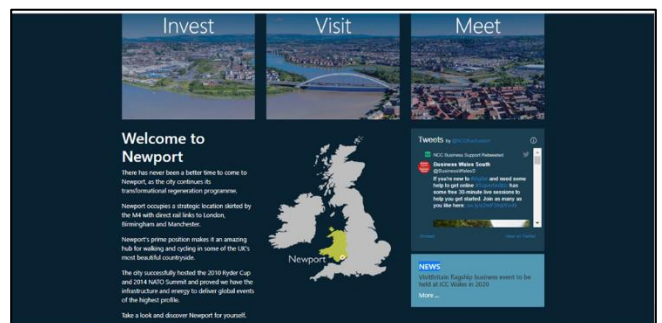


As PSB partners we have been contributing to the development of the Newport Offer. At the same time, we have been aware of the need to promote Newport’s advantages as a location for business investment and tourism, in order to support jobs and the economy. We have also sought regular feedback from local people on their perceptions of the city and realise that there is also more to be done to increase city pride.

We have created a new stand-alone [website](#) for the city which showcases Newport’s strengths, assets and desirability as a destination for businesses and visitors with the aim of:

1. Attracting individuals to Newport and increasing trade for local tourism businesses including accommodation providers, restaurants, retail and attractions; and
2. Selling Newport as an excellent location for businesses therefore attracting investment and new jobs to the area.

In addition, the website promotes opportunities for cycling, walking, sport and recreation in the city. We have also created a new investment brochure for the city to support the website.



Many of the things that make Newport attractive to visitors are also things that make Newport a great place to live and support personal well-being. We therefore asked a panel of local members of the public of different ages and areas of interest to share their views on the new website and if they thought we had overlooked anything they consider important in Newport's quality of life. As a result, we made changes to the website to better reflect the city's diversity and cultural heritage.

5 Ways of Working



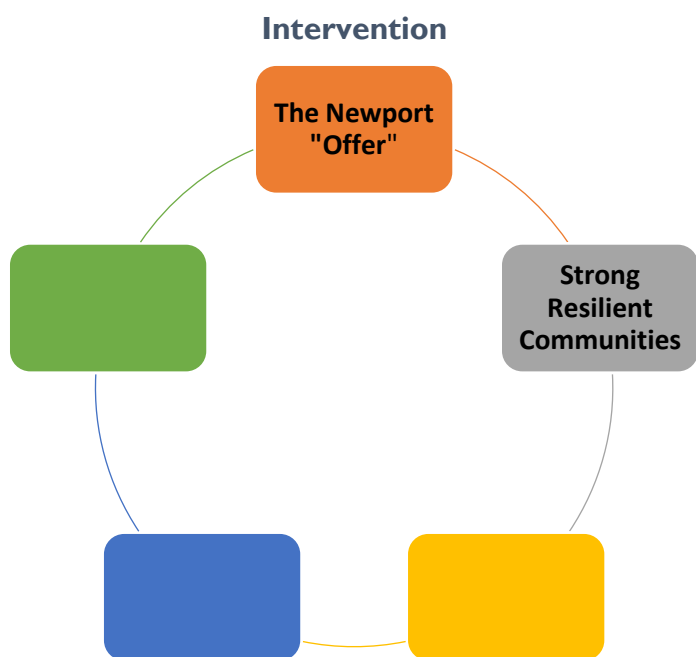
The Newport destination website is part of the PSB's work to support **long-term** growth of the city's economy and attract new investment. It is also intended to contribute to changed perceptions of Newport and increased city pride among local people. The new website showcases the city and is a vehicle to promote the developing Newport Offer, to which many of the Well-being interventions are **integrated** – Right Skills, Green & Safe Spaces and Sustainable Travel in particular. The new website is a **collaboration** between the PSB, Newport Economic

Network and the city's Destination Management Group comprising businesses that form part of the visitor economy. A panel of local members of the public were asked to be **involved** and give their feedback on the new website and destination brochure. Changes were made to the website to respond to comments that it did not sufficiently celebrate the city's diversity.

Looking Ahead to the Future

The website has the potential to grow with new content as we continue to regenerate the city and develop the Newport product, linked to our work to promote access to green space and sustainable travel options. The website will be able to function as a resource to support local people in participating in local culture, heritage, sport and events as well as promoting the city to external markets.

British Transplant Games





Newport welcomed inspirational athletes to the city when it hosted 'The 2019 Westfield Health British Transplant Games' in July 2019. Organised on behalf of the charity Transplant Sport UK, the aim of the Games was to raise awareness of and increase organ donation through a festival of sport and life that took place in venues across the city.

The multi-sport and social event attracted over 1,000 transplant recipient athletes and more than 1,500 supporters, including donor families, to Newport.

Transplant survivors, including children as young as three, took part in sports such as athletics, basketball, cycling, football, golf, snooker, swimming, tennis, volleyball and the Donor Run, an inclusive event open to the public.

The event also provided a volunteering opportunity for transplant recipients and the wider community, with 200 volunteers taking up a range of roles from marshalling to liaising with athletes, supporters and VIPs, and helping at the opening ceremony.

Key local aims were for Newport transplant recipients and their families to be inspired to participate in sport as well as for the public to engage in conversations with loved ones about organ donation.

The Games also showcased the city and its sports facilities, and is stated to have had a direct economic impact to Newport and South Wales in the region of £1.8 million. View the following video to see how the event unfolded – <https://youtu.be/vMvtGGuczR4>.



5 Ways of Working

Long Term

Prevention

Integration



Collaboration

Involvement



Key aims of the event were to encourage transplant survivors to participate in sport for **long term** health benefits and also to increase organ donation in Wales and across the UK in the short, medium and long terms by encouraging people to have conversations with their loved ones on their own wishes regarding organ donation. The event delivered against a number of the PSB's priorities including: Long and healthy lives for all; 'People feel part of their community and have a sense of belonging'; 'Participation in sports and physical activity is important for people's well-being'; 'Improve perceptions of Newport as a place to live, work, visit and invest'; 'Skills for economic and social well-being'; 'Support regeneration and economic growth'; and 'Provide children and

young people with the best possible start in life'. There is **integration** between this initiative and a number of the well-being goals for Wales. The staging of all large scale events in the city requires close **collaboration** between the Council, Police and South Wales Fire and Rescue Service. This event was also a collaboration with Westfield Health, Welsh Government, Newport Live, Aneurin Bevan University Health Board and the other health boards across Wales, NHS Blood and Transplant, Kidney Care UK, Anthony Nolan Register, Donor Family Network and Believe Organ Donor Support. Over 200 volunteering opportunities gave transplant recipients and their families, and the wider community to be directly **involved** in the staging of this event.

Performance Measures

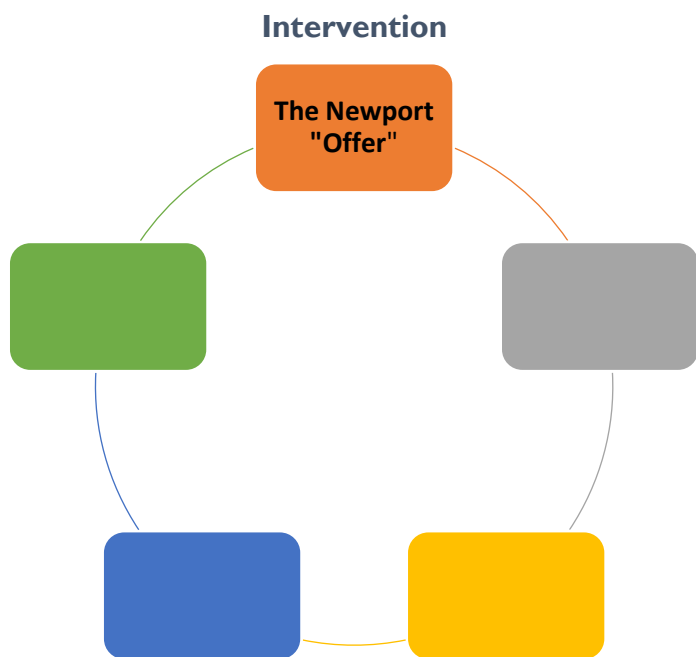
With over 2,000 people registered for the games and 1,326 supporters across the weekend, this was an incredible success. 24 sports were held at 13 different venues across the city, which could not have been possible without the 250 volunteers.

The Games worked with numerous hotels amassing over 7,000 bed nights in the area, bringing an Economic Impact to the Region of £1.8 million. The publicity achieved by the Games in 2019 generated a Total Combined Media Reach of 3.3 billion.

Looking Ahead to the Future

As a donor city, we will continue to encourage people to have the conversation regarding organ donation and encourage participation in sport by transplant survivors and their families.

City Centre Regeneration



We have worked together proactively to encourage investment and create a more sustainable, diverse and vibrant city centre at a time when economic downturn and growth in on-line shopping has adversely affected high streets everywhere. During the year we made progress on a number of regeneration projects as part of a masterplan to ensure the city centre is an attractive place to live, work, visit and study. Our work complemented major private sector schemes to transform key city centre buildings into new homes, and hotel, restaurant, commercial and retail space.

A key arc of the City Centre Masterplan is diversification of the economic offer. The redevelopment of the sixteen-storey Chartist Tower to provide a hotel, conferencing and office space alongside an enhanced

retail offer has been the flagship project. This £15m development was brought forward with our support. As well as bringing the first 4* hotel to Newport city centre, it will reactivate almost 13,000 sq m of vacant commercial space and create hundreds of jobs and training opportunities.

We are also investing in the commercial and retail offer of key heritage buildings in the city centre, to preserve and restore vitality to these assets. With the support of £2.5m Heritage Lottery and Welsh Government funding, we are extensively refurbishing the city's Victorian Market Arcade, an important part of Newport's shopping and architectural history which had become substantially run down. Working alongside heritage partners and the Newport NOW business improvement district, we are restoring the arcade and seek to restore it as an attractive commercial proposition, providing secure, flexible start-up space.

Approval has been given to the redevelopment of the city's Indoor Market. This £12m scheme will again be delivered in partnership with the private sector and will transform the struggling building by creating a flexible working hub, 48 new apartments, performance and events space and new food hall, while retaining and sustaining the existing market offer.



High quality office space has been identified as a key driver in the competitiveness of urban centres and further public and private investment has been seen in bringing forward the Mill Street Hub for development. This £4m project will bring 54,000 sq ft of excellent quality office and flexible working space at the long-vacant former Royal Mail Sorting Office overlooking the city centre.

In principle support has also been given to repurposing the lower floors of the former railway station building to generate space for start-up businesses in the digital, tech and creative sectors. This would complement use of the upper floors by Cardiff University's prestigious National Software Academy and support Newport's role as a leading digital hub for the City Region.

Housing development is critical to our regeneration programme, and our partnership work means that more people will be living in our city centre in the future. The nationally-significant development of an apartment complex of apartments for the over 55's was completed in early 2020, replacing a row of dilapidated shops with a striking new building of stylish homes that set a new standard in city living. New high quality affordable apartments have been created in the listed Albany Chambers and the Charles Street community learning centre, preserving and respecting the original architecture of the buildings. In addition to delivering affordable housing schemes, we have facilitated private developments on Upper Dock Street, High Street and Bridge Street to achieve the right blend of accommodation suitable for a modern city centre.

Our work in the city centre includes access to attractive open spaces. New murals were installed in St Paul's Walk which honour 100 years of women's history and the centenary of the 1918 Representation of the People Act. The mosaics provide a place of interest for local people and visitors and were designed and created by a local artist working with local primary schools and community groups.

Other initiatives to improve the appearance of the city centre and give opportunities for active travel include development proposals for a new footbridge over the railway line improving access to the city centre.

We are aware of the importance of a safe and welcoming environment for residents, workers and visitors. Our regeneration work focused on long term **Page 28** is backed up by our Safer City Centre

initiatives, through this we are working with partners to address rough sleeping and tackle issues like anti-social behaviour.

During the year we have also staged events such as the British Transplant Games and Half Marathon which have supported the city centre and wider economy. These events have provided opportunities for participation in sport and volunteering as well as to showcase the city.

5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement

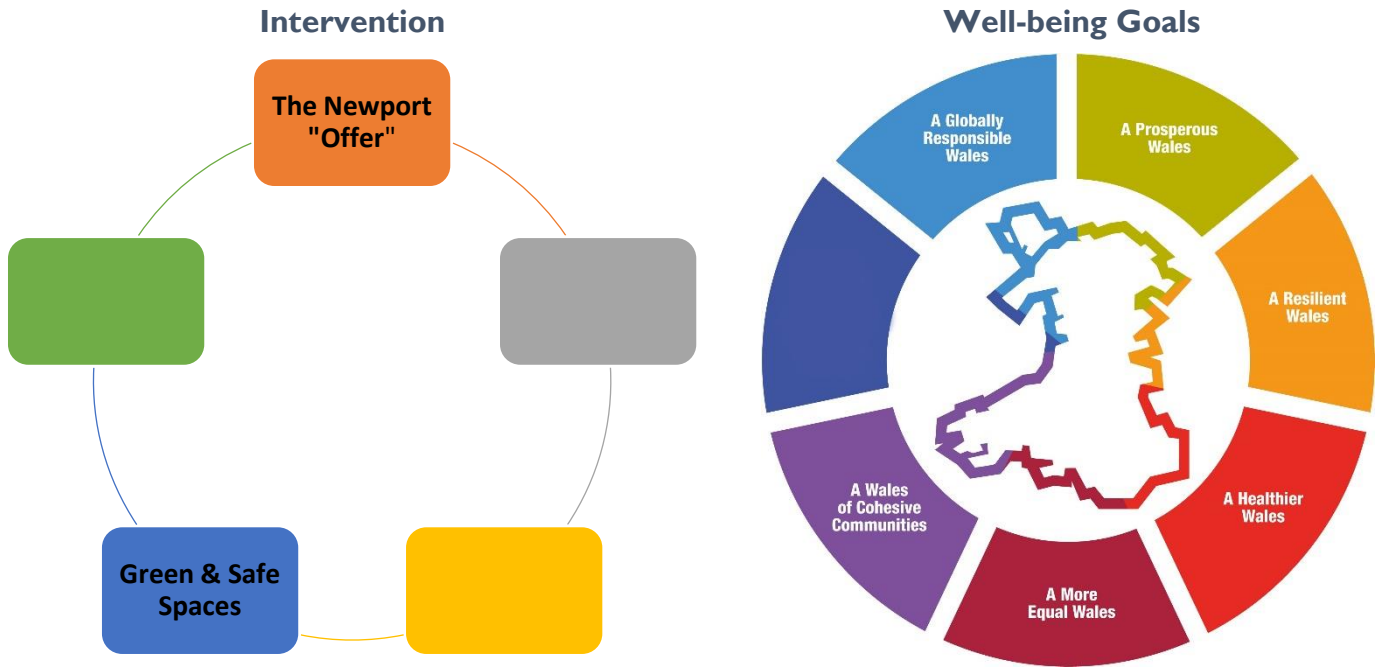


City Centre regeneration has a **long term** time frame with a focus on projects that will shape the future performance and sustainability of the city centre, as well as improving the vibrancy of the city centre in the short and medium terms. Diversification of the economic offer and prevalent uses is inherently linked to supporting the long term economic sustainability of the city centre. A key outcome is to **prevent** decline in the city centre in terms of its vitality but also, its architectural heritage by breathing new life into historic buildings that are at risk due to vacancy and

dereliction. City centre regeneration forms part of a City Centre Masterplan. The work forms part of the Newport Offer intervention but **integrated** closely with other interventions and the overall Well-being Objectives by creating opportunities for employment, training and skills development, by supporting a strong resilient city centre community, by including access to safe open space and building in options for active and more sustainable travel. Delivery of regeneration projects and the maintenance of an attractive, welcoming and safe city centre has relied on strong **collaboration** between public sector partners but also extensive collaboration with the city centre business community, the voluntary sector, and private sector developers and investors working within the framework of a long-term masterplan. Regeneration projects have **involved** local partnerships including Newport Now, the city centre Business Improvement District, heritage, schools and community groups, and feedback from the public. Projects have encouraged the direct involvement of the public in sharing memories, learning about the city's past and, in the case of the St Paul's mosaics project, contributing with their own creativity.

Looking Ahead to the Future

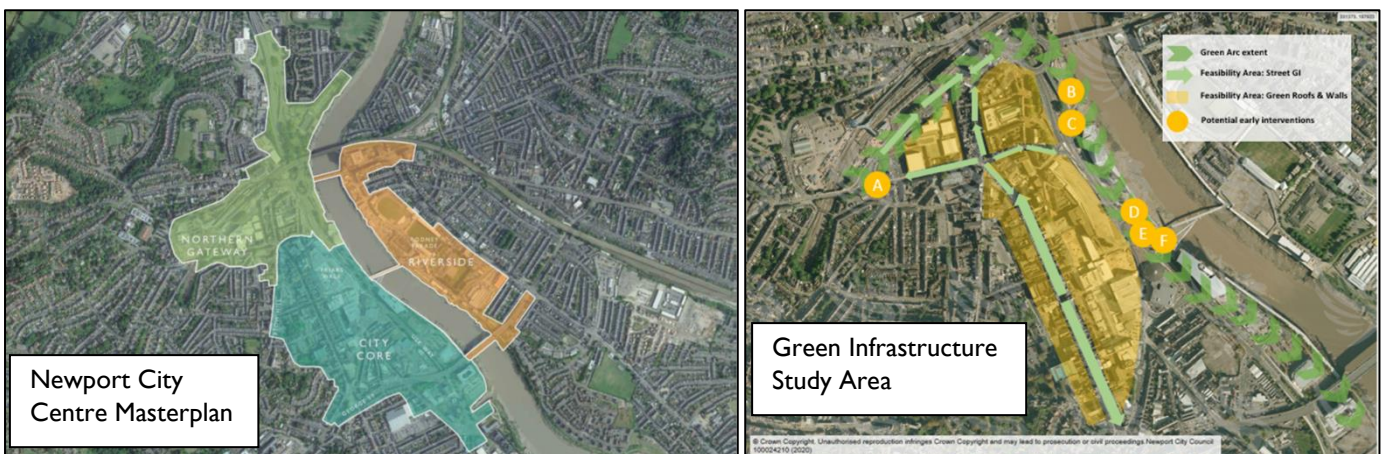
Partners will continue to work together to ensure the city centre has an attractive offer as a place to work, visit, study, live and invest. Work across our interventions will contribute to city centre regeneration and we will take account of the Wales Placemaking Charter in delivering this. We will also continue to work in partnership with private sector investors and businesses on the delivery of transformative flagship projects.



Newport City Council has secured funding to support development of Green Infrastructure (GI) within the City Centre. GI is the network of natural and semi-natural features within and between our villages, towns and cities. These features range in scale, from street trees, green roofs and private gardens through to parks, rivers and woodlands. The introduction of GI schemes will trial and deliver nature-based solutions for sustainable drainage and biodiversity, expanding urban greening within the heart of the city.

The schemes will support the regeneration and place making goals for the city centre and bring forward Newport’s Green and Safe Offer which aims to bring health & wellbeing benefits for city residents by recognising the value of green & blue infrastructure.

6 sites (A to F) have been identified along the River Front and Northern Gateway, detailed in the maps below.



Key design features of the proposed schemes include:

- Pocket Parks extending green corridors creating habitats for pollinating insects and increased biodiversity
- Sustainable drainage systems (SuDs) integrated into sites using well designed and easily maintainable techniques including raingarden and tree pits
- Urban tree planting to extend the green canopy and reduce CO2 levels

5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



Expert advice is being sought on the best design and the maintenance of green infrastructure which should mean it lasts for the **long term** to benefit future generations. It may also help pave the way for further greening of the city. This meets six of the well-being goals and **integrates** with the well-being objectives of the well-being plan, and Area Statement for South East Wales. We will **involve** partners, public and businesses prior to final selection of locations and interventions. The funding bid was developed in **collaboration** with Newport City Council and Natural

Resources Wales on behalf of the PSB. By increasing the GI in the city it helps to mitigate and **prevent** effects of climate change by capturing carbon and introducing SuDS in flood risk areas to build up flood resilience. The improved look and feel of the city centre will make it a more desirable location to live and work, and provide more access for more people to quality green space.

Performance Measures

Proposed completion of finalised schemes is March 2021. Five Core Principles of GI will be monitored: multifunctional; biodiverse; adapted for Climate Change; healthy; and smart & sustainable to ensure the projects are successful.

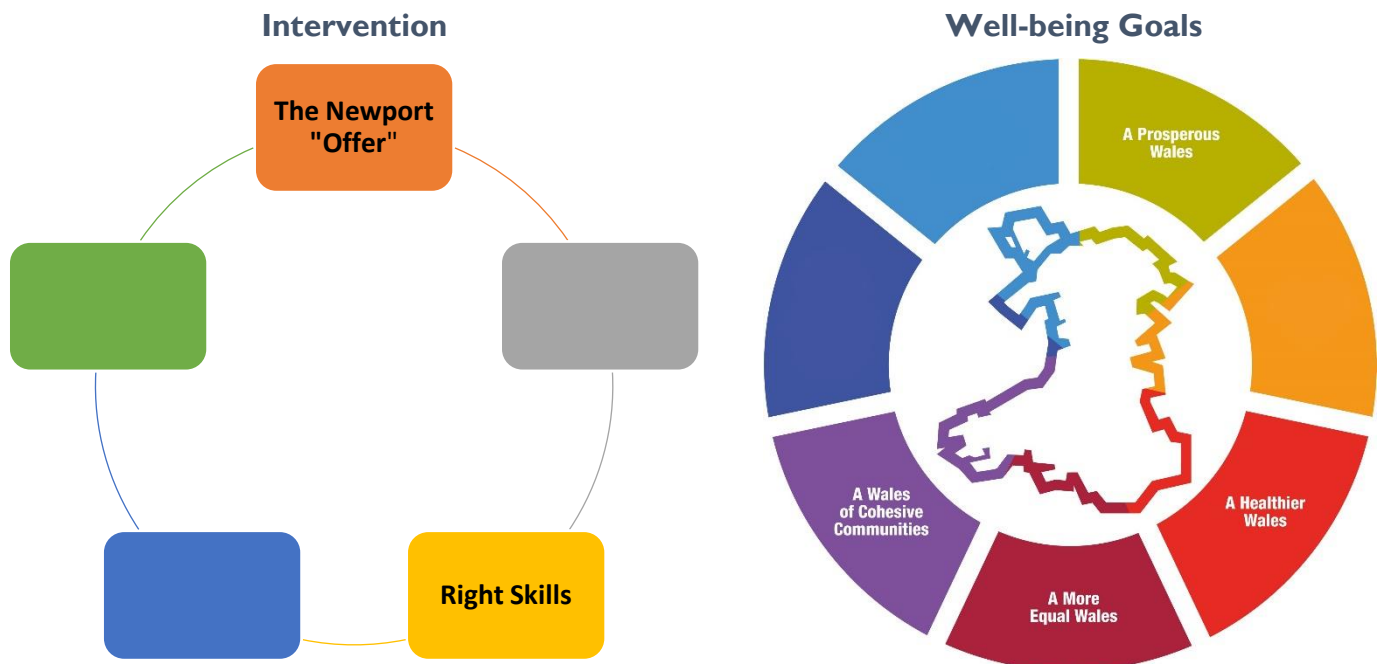
Looking Ahead to the Future

Next steps are underway which include writing a proposal to procure expert consultancy advice to inform design and maintenance advice. Plans are being drawn up for a tender process for the programme of work to be carried out. Proposed completion of finalised schemes is March 2021.

People have skills and opportunities to find suitable work and contribute to sustainable economic growth

To demonstrate progress made against this well-being objective during 2019-20 a number of case studies have been identified. Each case study / example includes the following details: a brief description; which Intervention(s) & Well-being Goals it relates to; how the 5 Ways of Working were used; any performance measures; and plans for the future.

Newport Commitment



We have developed the Newport Commitment employer pledge to ensure that young people and unemployed in the city can develop their skills and talents, secure decent work and reach their full potential.

The pledge enables the public, private and third sector to work in partnership with schools and education providers to connect children and young people to the world of work. It also aims to open up opportunities for the long-term unemployed.

The Newport Commitment seeks to drive skills development and educational attainment in the city, as well as support economic growth through close liaison with employers to understand recruitment needs and skills gaps now and for the longer term. By working closely with education providers, employers have the opportunity to develop in local people the soft and technical skills they need for growth, as well as support the development of key life skills among citizens.

Through the pledge, employers are able support young people in a number of ways:

- Support for Curriculum delivery: including literacy, numeracy and digital competency, financial education, mentoring and the development of learning resources
- Career exploration and employability skills: including work placements, help to set up student businesses and social enterprises, CV writing and mock interviews, career talks and visits to school premises



- Leadership and Governance: including placements by employer volunteers in schools and by school leaders in business, developing business management skills within education, business leaders becoming school governors
- Pathways to employment: including apprenticeships, volunteering opportunities, traineeships, internships.

The Newport Commitment is supported by a website where employers can post their job and training opportunities, and young people and the unemployed can post their CVs with a view to people and jobs being matched. While the focus of the Commitment is to promote to citizens the career opportunities available to them on their doorstep, we are also linking to similar initiatives in Cardiff and Bristol to facilitate access to opportunities along the M4 corridor.

As part of the development of the Newport Commitment, we have held workshops with schools to obtain feedback and ensure that schools and students are able to gain maximum benefit from the initiative.

The anticipated outcomes of the project are:

- Integrated education and employment pathways for young people and long term unemployed.
- Easy access for young people to information and advice on career opportunities.
- An increased number of school leavers securing a positive, sustainable destination in education, employment or training.
- A more robust working relationship with businesses to support the needs of a growing city.
- Young people with the right skills to support the economic growth sectors in Newport.
- More young people in vulnerable groups, at risk of becoming NEET, making a successful transition from school to future education, employment or training.
- A higher overall number of young people aged 16 – 25 economically active.
- Young people directly influence service planning and delivery and ensure ownership and relevance.
- Long term unemployed, with no formal qualifications gaining an essential skill, technical or job specific qualification.
- Long-term unemployed gaining employment.

The Newport Commitment was due to be formally launched in March 2020 following development work during the year. However, the onset of the pandemic meant that this could not happen. We will be relaunching during the 2020/21 academic year.

5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



The Newport Commitment raises awareness of opportunities for work and training in the city so that young people can explore potential careers and achieve their potential **longer term**; co-constructing the future workforce with business will support long term economic development. The Newport Commitment will help **prevent** young people from becoming NEET and also unemployment and skills shortages in the city. The work **integrates** two of the objectives in our Well-being Plan: ‘People feel good about living, working, visiting and

investing in Newport’; and ‘People have skills and opportunities to find suitable work and contribute to sustainable economic growth’. The project has potential for scalability to enable it to underpin or link with other skills initiatives within Newport or the wider region through the Regional Skills Partnership or the Western Gateway Partnership. The initiative relies on close **collaboration** between public bodies, local employers, schools and education providers: Newport City Council Education, Coleg Gwent, University

of South Wales, Careers Wales, Job CentrePlus and training providers. Young people and businesses will be **involved** in the ongoing development of the Newport Commitment and the web-based platform to ensure its continuing relevance.

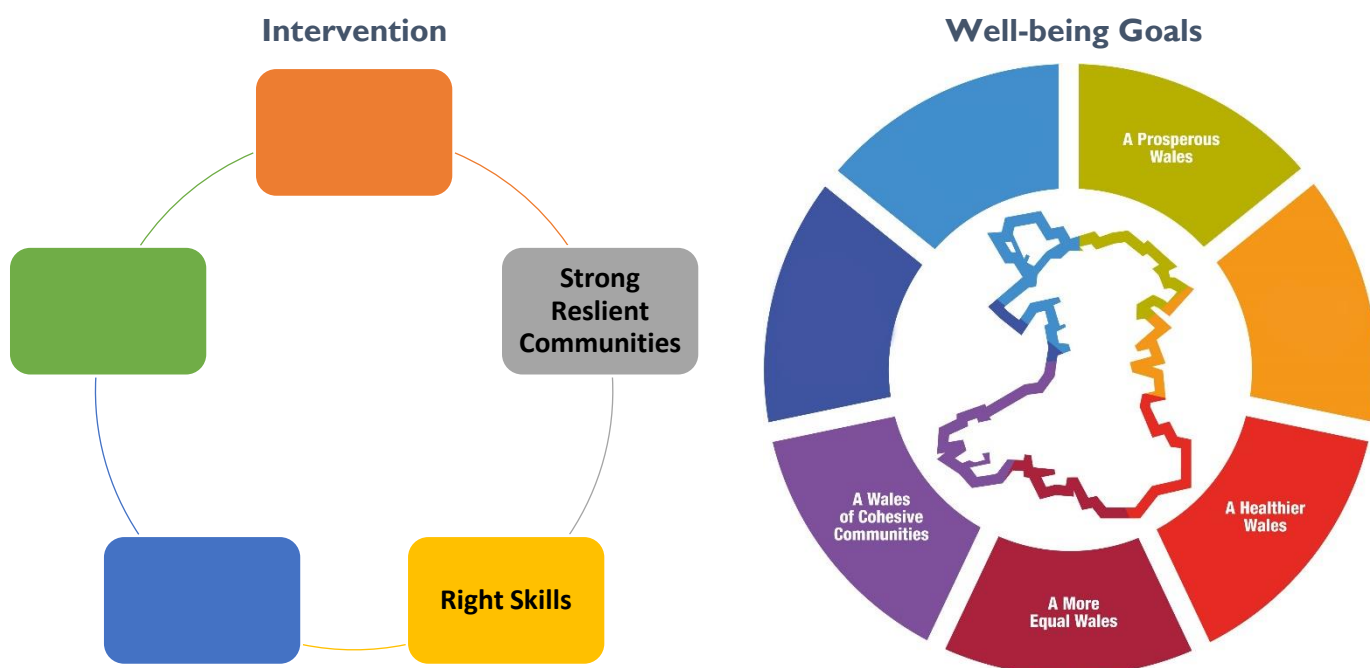
Performance Measures

The success of this partnership will be measured through the number of individuals accessing career, skills and employment opportunities. In view of the delay to the planned launch, performance measures will be set for the 2020/21 academic year.

Looking Ahead to the Future

As training provision through the Newport Commitment grows, it offers the potential to support skills development for a low carbon economy and carbon literacy, and to support Welsh language skills within the workplace. In this way the Newport Commitment could contribute to delivery of additional well-being goals to those it already contributes to.

Reach / Restart Project



This project supports Refugees, Asylum Seekers, EU Citizens and Migrants to overcome English language and other potential barriers to integration in the city. Since starting the project in June 2019, we have built a strong partner network to obtain referrals for the project, signposted participants to relevant support and offered education, training and employment opportunities.

Reach / Restart is delivered from Newport Central Library where we have a dedicated Hub. Due to the parameters of the project at a Wales-wide level, some of the work supports refugees only while support to learn English is available to all migrants with a language barrier.

We offer holistic assessments to only refugees that identify barriers to integration and follow up support to remove these barriers. Any English language issues are identified through ESOL assessments and we provide classes to help the participant learn English.

Through our assessments, we have identified barriers that include housing, finance and debt, access to benefits, a lack of relevant education and training and poor health and well-being. By taking steps to remove the barriers, we can help equip refugees to secure sustainable employment and become an asset to Newport.

The project helps secure sustainable employment opportunities for participants, targeting growth sectors and skills gaps, and translating homeland qualifications so that they are recognised in the UK. While receiving support from the Reach / Restart project, participants are also referred to other appropriate programmes such as Journey to Work, Inspire to Work, Communities for Work and Communities for Work Plus which can lead to employment routes, traineeships, and local volunteering/placement opportunities.

Due to the success of the work to date, the project has been extended to December 31st 2021, so that this work can continue to help migrants settle in Newport and contribute to their communities and the economy.

We receive the majority of referrals from DWP but also have them from our partners. These include:

- Welsh Refugee Council
- British Red Cross
- Share Centre
- Gap Centre
- NCC's Vulnerable People Relocation Project
- Lighthouse Project
- NCC Hubs including the homeless team
- Home Options
- BAWSO

5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



The project delivery is based around helping migrants to settle in the UK by supporting them to work and contribute to their local community. By removing barriers to integration, offering English language, employment and training / educational advice, guidance and support, the project aims to ensure that they are safe and settled enough to sustain employment for the **long term**. The project aims to tackle many barriers that **prevent** migrants from settling in the UK. These include:

- preventing poverty by offering financial issues, including benefits advice and employability support;
- preventing homelessness by offering housing advice and support;
- preventing health and well-being issues by helping migrants to register with doctor, dentists, social services and family intervention teams;
- preventing the inability to integrate by offering language assessments;
- preventing social isolation by offering advice about the local support groups and activities available in their local area.

The project supports both the **integration** of Right Skills and Safe Cohesive Communities interventions in our Well-being Plan and relies on the support and **collaboration** of various partners to deliver an effective service. We have built good working relationships with partners by discussing common themes and issues that affect the participants that we support. Partners **involved** include Cardiff and the Vale College; Newport City Council; Coleg Gwent; British Red Cross; Vulnerable People Relocation Project; Welsh Refugee Council; Adult Learning Wales; DWP; Adult Community Learning; Gower College; Coleg Cambria; Welsh Government; Welsh Strategic Migration Partnership; and Gap Centre. We also work closely with Citizen Advice Bureau, Housing association & the Home Office to ensure that any integration issues are resolved.

Performance Measures

The delivery of the project started in June 2019. Initially, referrals and activity was slow but engagement and partnership building helped the project to gain traction. Outcomes have exceeded targets and supported refugees and asylum seekers to eliminate barriers and successfully integrate into their communities. Performance measures for June 2019 – March 2020

Performance Measures	Target	Outcome
Holistic assessments of support for refugees	52	58
Individuals assisted with employability support	15	43
English as a second language (ESOL) assessments	95	641

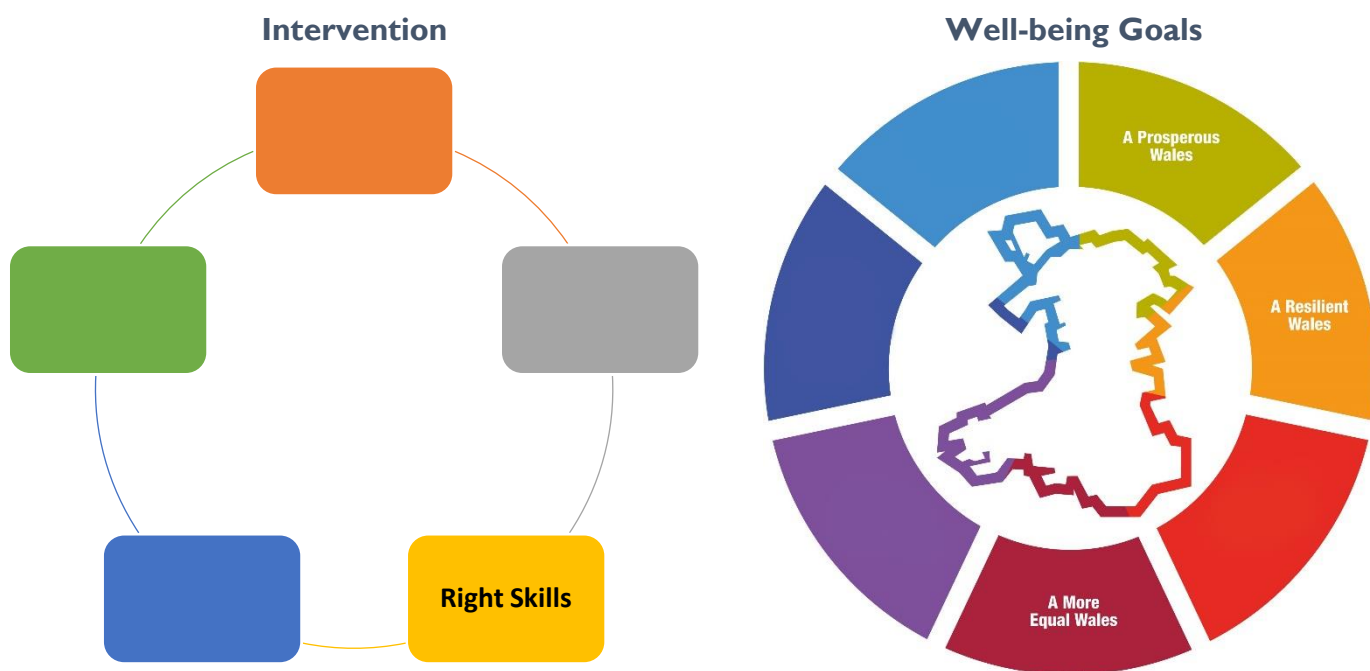
Looking Ahead to the Future

The project was initially planned to end in December 2020 but it has recently been confirmed that the project has been extended until December 2021. The extension will give refugees and asylum seekers continued support that is vital if they are to integrate and thrive in the UK. We will strive to improve the services we deliver by sharing best practice and by gaining feedback from project participants.

The recruitment of the Employer Engagement Coordinators will benefit the project by changing employers' perception of refugees and asylum seekers and help them to secure sustainable employment in the UK. They will build relationships across Wales so there will be a pool of employment opportunities available for the beneficiaries.

We will continue to build partnerships and improve the services we deliver to meet changing needs by tackling common themes and issues that beneficiaries face when settling in dispersal areas.

Youth Engagement and Progression Framework



The Youth Engagement and Progression Framework (YEPF) is for everyone working with and supporting young people to engage and progress in education, training and work. This Framework is focused on reducing the number of young people aged 11 to 25 who are not engaged in education, employment or training (NEET). There are six components to this Framework, which are as follows:

- Identifying young people most at risk of disengagement.
- Better brokerage and coordination of support.
- Stronger tracking and transitions of young people through the system.
- Ensuring provision meets the needs of young people.
- Strengthening employability skills and opportunities for employment.
- Greater accountability for better outcomes for young people.

The NEET agenda has been a long term strategy which has seen the numbers of young people not engaged in education, employment or training reduce considerably over the years from having the highest number of young people not engaged in education, employment or training to being the second lowest in Wales.

5 Ways of Working

Long Term

Prevention

Integration



Collaboration

Involvement



The YEPF is in place to prevent young people from becoming NEET in the short and **long term**. The YEPF aims to ensure young people can find education, employment and training and achieve their potential. The well-being of learners is paramount and vulnerable learners are offered additional services and a Lead Worker. Through the YEPF an early identification toolkit is used to RAG all secondary school learners. This **preventative** toolkit along with practitioner knowledge identifies all learners who are at risk or who need additional support.

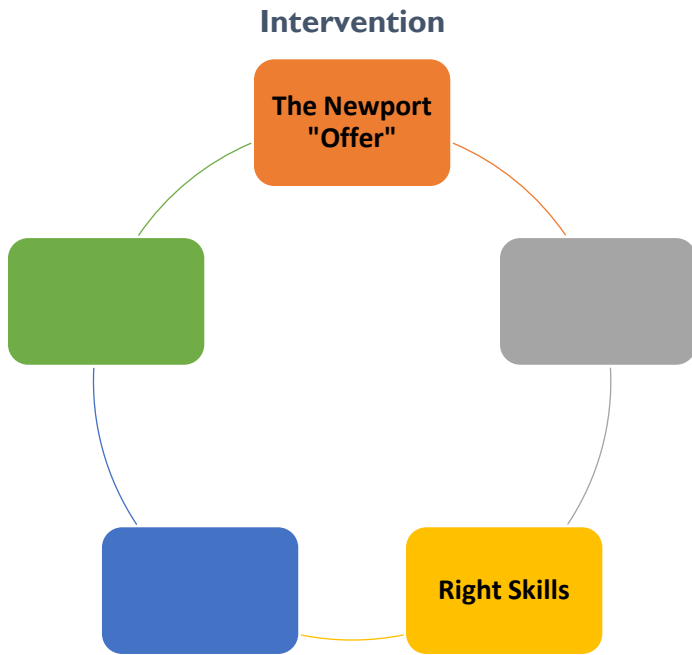
School leavers (Year 11, 12 and 13) transition meetings take place prior to leaving to ensure progression routes are in place. The YEPF is linked with work across Wales coordinated through Welsh Government and WEFO. It is also **integrated** with four of the well-being goals and two of the Well-being Plan well-being objectives. This is a wholly **collaboration** approach involving PSB partners. The key to successful implementation of the framework has been a whole system approach in which roles and responsibilities are more clearly defined and in which all of the services and providers working with young people collaborate to deliver better outcomes for young people. Feedback is provided from learners through our collaborations. This **involves** school learning coaches, pre-16 alternative learners and collaboration Sixth form students. Recommendations from the young people are followed up through a robust process.

Performance Measures

Performance Measure	Year			
	2016	2017	2018	2019
Percentage of Year 11 learners not in education, employment or training (NEET)	1.7%	1.3%	1.1%	0.9%
Percentage of Year 13 learners not in education, employment or training (NEET)	2.44%	1.52%	1.65%	1.8%
Percentage of 16-18 young people not in education, employment or training (NEET)	3.44%	2.75%	2.65%	2.6%

Looking Ahead to the Future

YEPF work has continued to progress as far as possible due to Covid and continues to build on good work. New ways of working have been introduced and it remains a priority for all involved. The Youth Support Grant has received its full funding 2020/21 and Welsh Government has agreed flexibility in the approach for the grant's action plan.



1,400 people attended our Jobs Fair in Newport City Centre this year and we had 65 exhibitors offering immediate vacancies, career opportunities, training and careers advice.

This is now a popular annual event and is increasing in representation from major local employers including PSB partners and well-known national brands offering jobs with opportunities for progression. Partners such as Careers Wales, Business Wales and the Department for Work and Pensions are an important part of the event, raising awareness of the ongoing advice and support they can provide. All have provided positive feedback on the value of the event in terms of recruiting new employees or taking on clients who would like support.



5 Ways of Working



Newport Jobs Fair provides easy and extensive access to opportunities for work, training and careers advice in the city in a one-stop shop setting. The intention is to help people find work that suits them in the short term but will also benefit their career and employability for the **longer term**. The Jobs Fair also helps the immediate and longer term workforce needs of local employers. It helps **prevent** local people from being unemployed by opening up opportunities in a very direct, informal and easily accessible way. The city centre location reduces travel

barriers and direct face to face contact removes the need for access to technology, addressing any issues of digital exclusion. The work is **integrated** by supporting two of the objectives in our Well-being Plan: “People feel good about living, working, visiting and investing in Newport”, and “People have skills and opportunities to find suitable work and contribute to sustainable economic growth”. It also links to other areas of work such as support for the Armed Forces Covenant (a section of this year’s fair was dedicated

to support for Veterans transitioning into civilian work) and city centre regeneration with the employment / training opportunities that this presents. The initiative enables PSB members to work together **collaboratively** as employers but is organised with wider partners, notably Careers Wales and the Department for Work and Pensions.

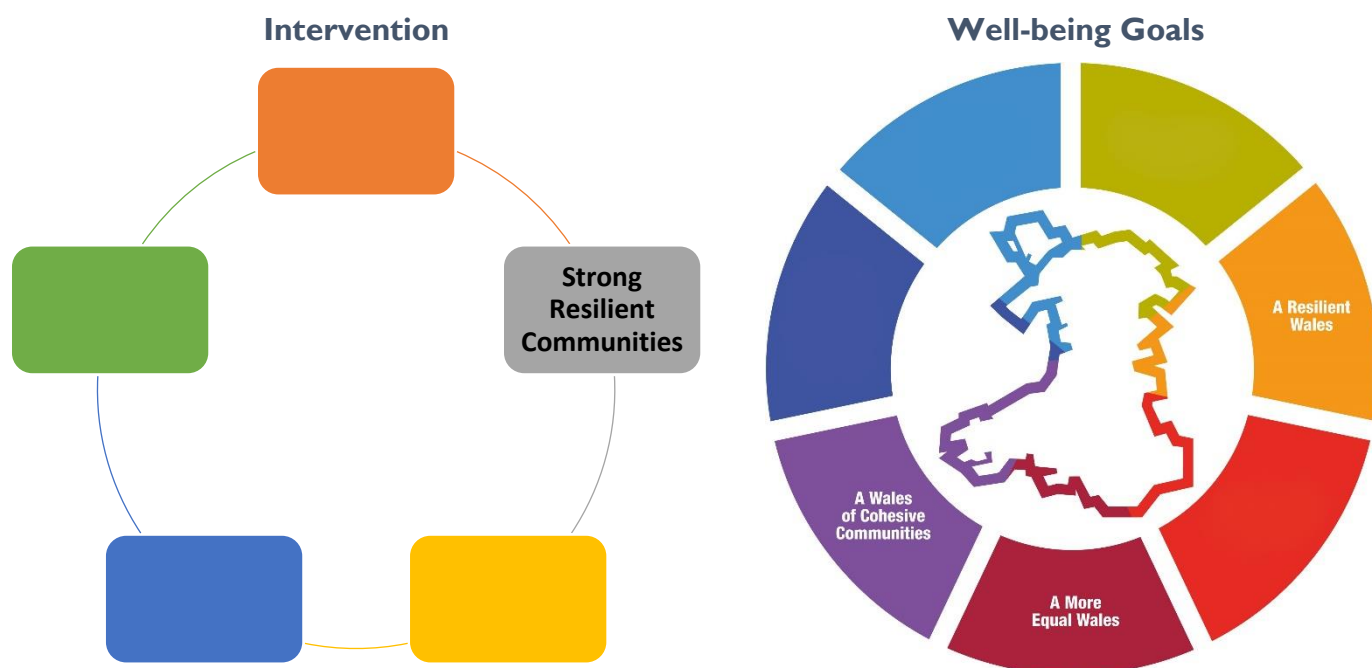
Performance Measures

Performance Measures	Target	Outcome
Number of exhibitors	50	65
Number of visitors to the event	1,000	1,376

People and communities are friendly, confident and empowered to improve their well-being

To demonstrate progress made against this well-being objective during 2019-2020 a number of case studies have been identified. Each case study / example includes the following details: a brief description; which Intervention(s) & Well-being Goals it relates to; how the 5 Ways of Working were used; any performance measures; and plans for the future.

LGBTQ+ History in Full Colour Engagement Event



An engagement event was held to provide information, support and an opportunity for young people from the LGBTQ+ community to meet. To ensure it was young people led, the event was organised by Newport Youth Council (NYC) and pupils from a local school. The event was attended by key decision makers from Newport City Council and the Police and Crime Commissioner who listened to attendees on the day to gain a perspective from the young LGBTQ+ community.

5 Ways of Working



This was part of **long term** series of actions to support the young LGBTQ+ community, including a consultation to ensure the service was developed with their concerns and issue in mind. A cross-section of young people were **involved** in the development, planning and organisation of the event. Attendees were supported in accessing **preventative** well-being services from a variety of agencies including mental health and how to report a crime increasing resilience. The planning and development was carried out in **collaboration**, by NYC, a local school,

Heddlu Gwent Police and a third sector organisation, with each member bringing their own expertise, contacts and resources to ensure the event was inclusive and informative. A range of goals were impacted by the event **integrating** the well-being objectives of a public and third sector.

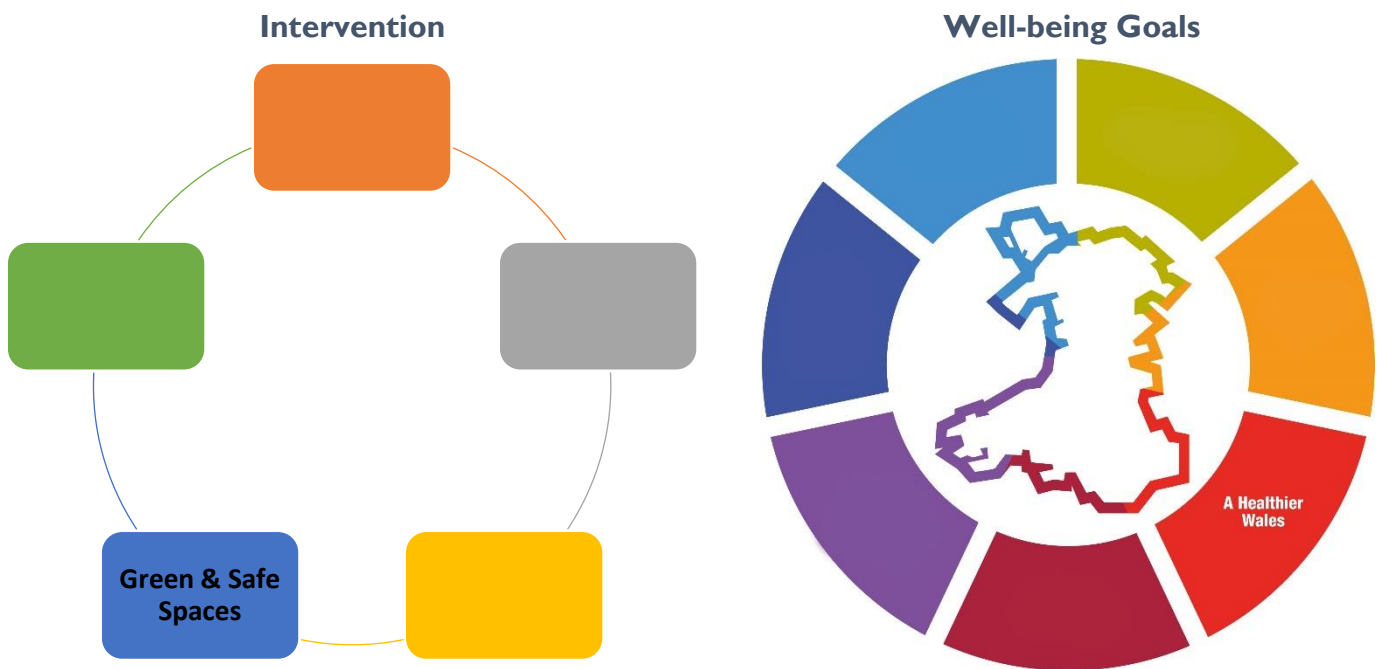
Performance Measures

Work around LGBTQ+ support for young people living in Newport will be measured via quarterly performance management meetings and quarterly reports.

Looking Ahead to the Future

Following this event and the effective engagement with citizens, we will be developing a service to support young people to have a safe space to meet others and access support. Two youth workers will be recruited to work with the LGBTQ+ community in order to promote well-being and create a more equal, resilient and cohesive community.

St Woolos Community Garden Regeneration



St Woolos is a rehabilitation hospital, with patients often staying for up to 4 weeks or more. This extended length of time can often have a range of effects on a patient's health and wellbeing such as depression; loss of independence; loss of mobility and increased chance of infection.

By aims of regenerating the garden into a more pleasant, greener space were to:

- Provide a calming and relaxing area
- Allow patients and their relatives to leave the ward area for a short time
- Give staff a quiet zone to take their break
- Give staff an area to 'think' / 'headspace'





5 Ways of Working



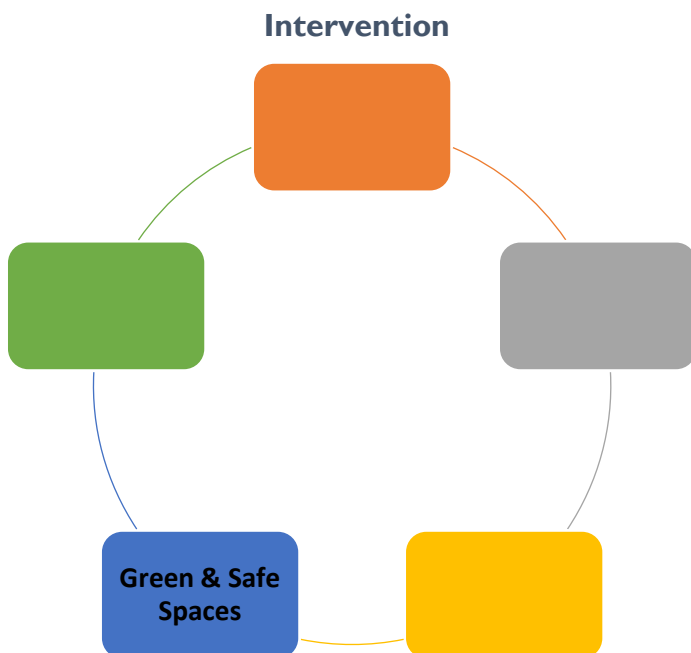
Several organisations worked together in **collaboration** to bring the project to life by being **involved** in providing both manual or financial support, including Growing Spaces; Wood Shed (St Cadocs Hospital); RLO Law; Melin Homes; Carol Wheeler; and Aneurin Bevan University Health Board. Regenerating the garden will have a **preventative** effect on patients well-being reducing the negative impacts of a long stay in hospital. The **long term** maintenance of the garden has been secured through gifts donated by local services that were raffled, with the money donated to the

upkeep of the garden area. This project takes an **integrated** approach to well-being and supports six of the well-being goals and does not adversely affect the remaining one. In addition, it supports three of the Well-being Plan objectives.

Looking Ahead to the Future

Staff from all areas within St Woolos Community hospital are using the garden area during lunch breaks and hopefully in the Spring the patients will benefit far more greatly from the surroundings.

Lysaght Community Garden Green Flag



This community garden in the urban Lliswerry area of Newport received recognition for the quality of its green space. Located on the grounds of the Lysaght Institute, owned and run by Linc Cymru (Linc), the community garden received a Green Flag Community Award for the accessible green space it provides for local residents.

Wales now holds more than a third of the UK's community Green Flag sites, which rely on volunteers to maintain their excellent facilities. There are now award-winning green spaces in every local authority. Newport had its first Green Flag Community Awards announced in 2019 with Maindee District and Lysaght Institute.

Established in December 2018 with support from Linc's Growing Green Spaces project, the community garden is tended by the Friends of Lysaght group, local residents of Orb Drive in Lliswerry, who volunteer by maintaining the garden and putting on community events.

The vegetable patch, wildflower meadow and educational events, all contributed to them achieving the Green Flag Community award, one of the first to be given in Newport.

The group have liaised with the ground maintenance contractors to draw up a different mowing schedule for the wildflower meadow and the flowering lawn, and worked with partners such as Natural Resources Wales and Bug Life to hold community information days.

With more people using the community garden, particularly at planting and celebration events, plans are in motion to create a new, larger vegetable plot, with a second raised bed and an outside water source.

Caroline Jeremiah, local resident and community garden volunteer, said:

"It's exciting to be able to get together with my neighbours and local community to do something different. It's lovely being out in the open air in a green space, and great having a product from our vegetable patch at the end of it too!"

Luke Penny, Natural Resources Project Officer, Linc, said:

"I am proud of the hard work the local community have put into the community garden and how they have come together to achieve one of the first community Green Flags in Newport."

Lucy Prisk, Keep Wales Tidy Green Flag Coordinator, said:

"I am really pleased that the Lysaght Institute has been successful in reaching the high standards required to achieve the Green Flag Community Award. It's the first year we have awarded any sites in Newport and the Institute is now one of only two community sites in Newport with this prestigious Award, so quite an achievement. I would like to thank all the volunteers involved at the Institute for their hard work in creating such a lovely green space for everyone to enjoy."



5 Ways of Working

Long Term

Prevention

Integration



Collaboration

Involvement



This was a **collaboration** between residents of the local community; Friends of Lysaght group; Linc Cymru; Natural Resources Wales (NRW); Keep Wales Tidy; and Bug Life. The garden's is maintained through the **involvement** of the Friends of Lysaght group and local residents. The outcomes of all partner organisations and community groups were **integrated**, contributing to six of the well-being goals as people learn new skills; grow food for the local community; get active; and provide a social activity with neighbours. Enhancing green space for people and

nature helps **prevent** and reduce physical and mental health problems and increase a good sense of wellbeing, increases biodiversity and supports wildlife, helps to tackle the nature emergency, and helps Newport become more resilient to climate change. In the **long term** maintenance will be supported by Linc and the Lysaght Institute, and Natural Resources Wales are exploring longer term sustainable funding.

Performance Measures

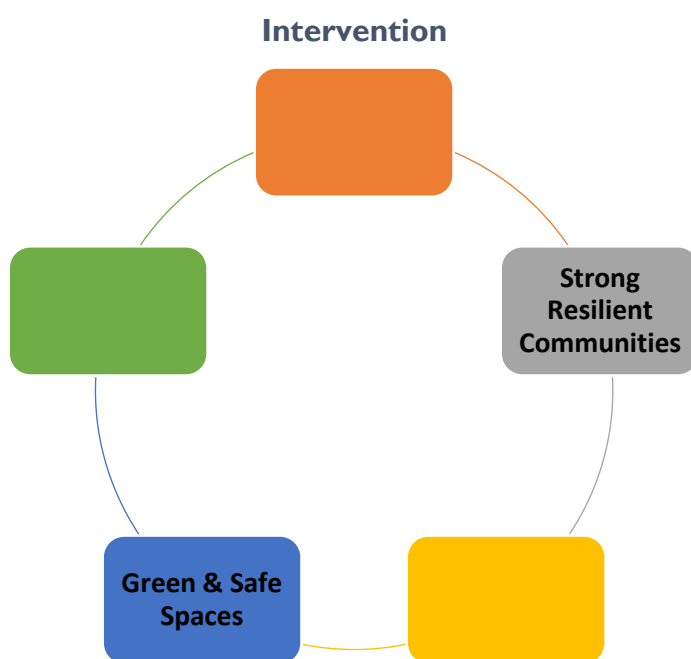
The achievement of the Green Flag Community Award.

Looking Ahead to the Future

Awards are given on an annual basis and winners must apply each year to renew their Green Flag status. An application will be made by the 31 January 2021 deadline.

Further exploration will take place around expanding the community garden, for example, another raised bed and an outside water source, and encouraging more people to be a part of the community garden. The Green and Safe engagement officer will work with those involved to identify sources of funding. Consideration will need to be given to find ways to work safely outside in a community gardening setting.

Family Fun Day – St Pauls Walk



An underused open space in the city centre at risk of attracting anti-social behaviour was identified, with an event organised to attract citizens to the space, and provide opportunities to engage with young people and families. A number of activities took place throughout the day including a plant making workshop, information from the police and diversionary activities supported by Newport Live (the local leisure trust).



5 Ways of Working

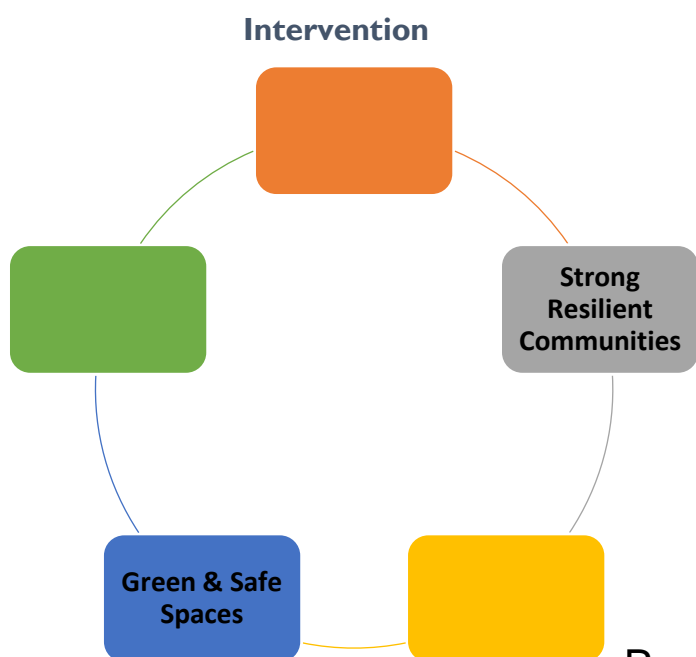


This was the start of a series of activities to promote the space and help the community to take ownership, aimed at reducing anti-social behaviour for the **long term**. The event was developed through the **involvement** of the public providing feedback on the space and the issues they encounter. This has helped citizens take ownership, develop community pride and help to **prevent** future anti-social behaviour. We worked in **collaboration** to ensure there were fun and creative activities available for families. The project impacted on two of the interventions, with this **integration** also complementing the wider aims of the partner organisations involved.

Looking Ahead to the Future

Through the success of the event, future events will be planned for the space. However due to the recent pandemic and activities in the space being weather dependent this has not taken place. It is hoped to build on this success for 2021.

Pill Walkabout Action Days



The event is part of the ongoing multi-agency Pillgwenlly area focus work which responds to concerns from the Pill community with regards to anti-social behaviour and crime. Activities for the action day focused on involvement and engagement, stakeholder education and environmental improvement work.

5 Ways of Working



This long term co-ordinated partnership approach enables the community to see positive working relationships from a wide variety of stakeholders. The aim was to divert the community away from crime and develop a sense of community ownership and pride, helping build resilience. We **involved** local people, who raised their issues and concerns. Feedback included that it was good to see partner agencies engaging and communicating with them. Youth services and members of Resilient Communities engaged with young people, providing outreach work,

organised sports and other activities for them to participate in. These diversionary activities provided an opportunity to **prevent** young people engaging in anti-social and criminal activity. PSB members including RSL's; Newport Live; Gwent Police; and the Council **collaborated** together on a mixture of engagement, enforcement and education. The outcomes of the project impacted on two of the interventions, with this **integration** also complementing the wider aims of the partner organisations involved.

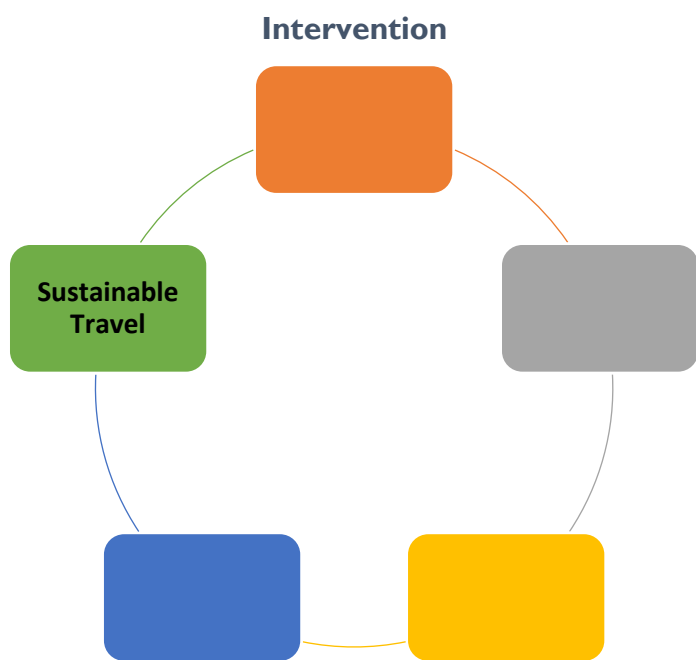
Performance Measures

Performance will be measured through community perception and crime data collected via a range of engagement exercises for example, resident surveys, Community Well-being Profiles.

Looking Ahead to the Future

A new strategic group has been developed to discuss issues concerning Pill – reporting to Safer Newport – the cities community safety partnership. The group offers a co-ordinated, targeted placed based approach to issues raised by residents. Community engagement will be an integral part of its development plan.

Safer Routes in Communities Programme



Sustrans is working in collaboration with Newport City Council to identify how routes around St David's RC Primary can be improved to enable more active travel and how they might better link into existing and future active travel networks.

The school is constrained by a busy road (Cardiff Road) and a railway line. The environment outside the school is congested at pick up and drop off times. In summary this creates an unattractive environment, a number of significant health and safety risks and a barrier to those that may otherwise chose to walk and cycle.

A film about the project was produced by Sustrans, which is posted on [YouTube](#).



5 Ways of Working

Long Term

Prevention

Integration



Collaboration

Involvement



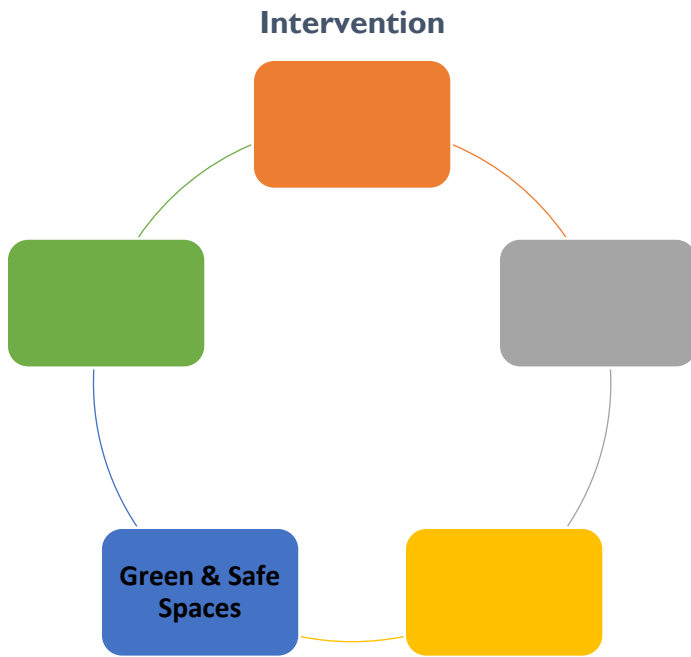
Improving active travel routes and reducing traffic congestion has **long-term** benefits for the health and well-being of both current and future generations by contributing to the improvement of air quality and the reduction of carbon emissions in the Newport area. In addition, this will contribute towards the mitigation of climate change, which is predicted to have a significant negative impact on future generations. Poor air quality is linked to cancer, bronchitis, asthma, dementia and many other diseases. Improving active travel routes and reducing

traffic congestion will contribute to the improvement of air quality and **prevent** ill health and deaths. This project takes an **integrated** approach to well-being and supports six of the well-being goals and does not adversely affect the remaining one. In addition, it supports three of the Well-being Plan objectives. The project has worked in **collaboration** with St David's RC Primary School and **involved** the surrounding community to create a people centred approach to designing a safe and attractive environment for walking and cycling.

Looking Ahead to the Future

In the coming year this scheme will deliver on highways improvements for access to the main school entrance and drop off facilities at Tredegar Park.

Green and Safe Network



The Green and Safe Network continues to facilitate partnership working. The network has convened at regular workshops, led by Natural Resources Wales and Newport City Council. Partners are beginning to work together to maximise benefits, through the delivery plan, and through changing the way they work together. The network has created links between partners and community groups. Regular network communications and facilitation is required to continue this work.

Organisation involved include: Gwent Wildlife Trust, Health Board, Community Councils, Duffryn Community Link, Bumble Bee Conservation Trust, GAVO, Groundwork, Growing Space, Keep Wales Tidy, Linc, Maindee Unlimited / Maindee Edibles, Melin Homes, Menter Iaith Casnewydd, Newport City Homes, Newport Live, Newport BID, Newport Mind, Newport Litter Strategy, Pobl, Gwent Police, South Wales Fire & Rescue, Sustrans, United Welsh- Families First, Valleys Regional Park, Natural Resources Wales, and Newport City Council.

5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



The different partners outlined above are **involved** and **collaborating**. Many partners carry out engagement activity **involving** the communities they work with. For example, Maindee Unlimited carried out a consultation event in February 2020 on a number of locations for creating green space in Maindee which will feed into their plans. The network balances short-term needs with the **long term** and **integrates** by cross cutting many of the well-being goals. Enhancing green space for people and nature helps **prevent** and reduce physical and mental

health problems and increase a good sense of wellbeing, increases biodiversity and supports wildlife, helps to tackle the nature emergency, and helps Newport become more resilient to climate change.

Performance Measures

There were 2 Green Flag awards achieved by Lysaghts Community Garden and Maindee Unlimited St Mary's Church Community Garden. There are 120 people on an updated network mailing list.

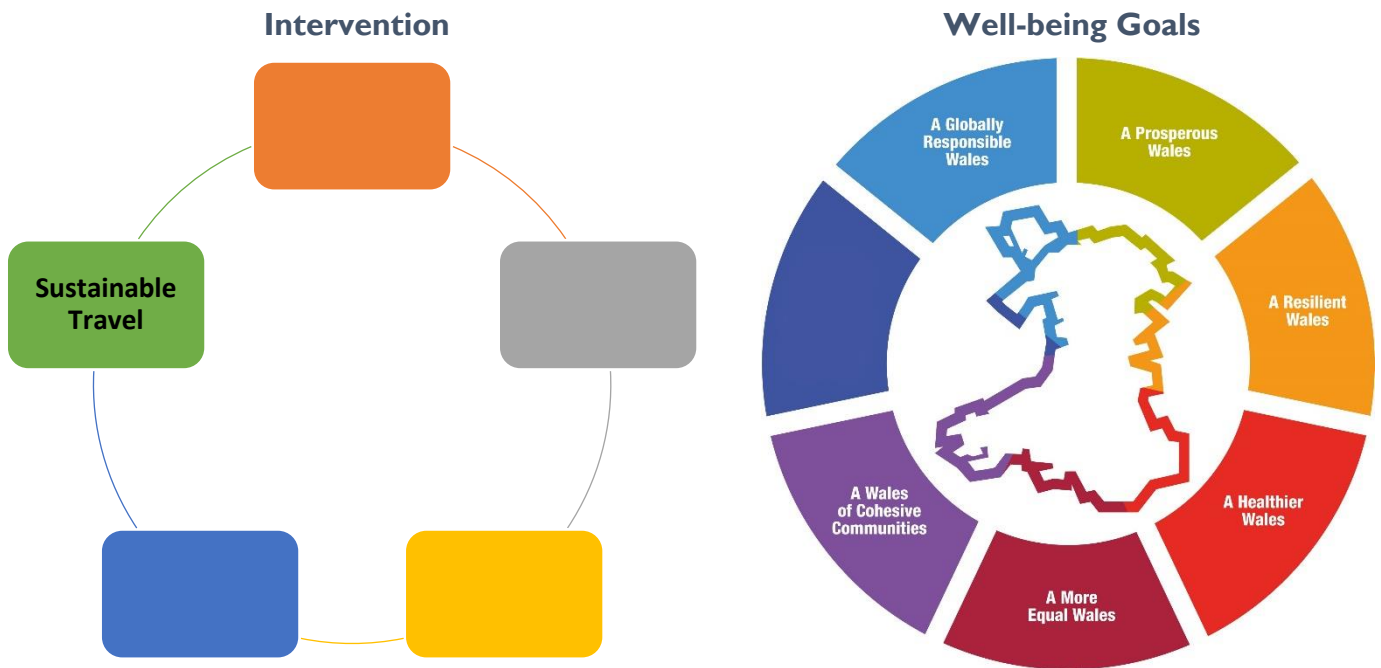
There will be future engagement of internal and external communications.

Looking Ahead to the Future

Developments for the future include:

- Creating a communications plan for the upcoming 12 months and beyond, with an adapted approach due to COVID-19 to ensure maintaining regular communication and collaboration. Communications will include promoting Newport’s green space and the work of network partners.
- Organising the next Green and Safe workshop.
- Supporting partner and community organisations with funding, for example, Maindee Unlimited ongoing rainwater harvesting at the Maindee Triangle plans, enhancing Lysaght Community Garden, working with Newport Hubs to enhance green space and participation from local communities.
- Working with partners including Pobl and Melin housing, Newport Council, local residents, and Natural Resources Wales Fly Tipping Action Wales to improve Barracks Wood area.
- Supporting with further Green Flag applications.

Active Travel Routes



Active Travel networks continue to be improved across the city. Further implementation of works in network ‘corridors’, branching out from the city circular, including: Crindau Link, Coed Melin route, Corporation road, Nash road and surfacing of tow paths to city boundary.



Proposals for other routes are ongoing these include Devon Place Footbridge, western approaches and Monkey island. Continual development and design have followed the proposals put forward as part of the Integrated Network Map in 2017.

5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



Improving active travel routes and reducing traffic congestion has **long-term** benefits for the health and well-being of both current and future generations by contributing to the improvement of air quality and the reduction of carbon emissions in the Newport area. In addition, this will contribute towards the mitigation of climate change, which is predicted to have a significant negative impact on future generations. Poor air quality is linked to cancer, bronchitis, asthma, dementia and many other diseases. Improving active travel and reducing traffic

congestion will contribute to the improvement of air quality and **prevent** ill health and deaths. Active Travel is **integrated** across six of the well-being goals, and does not adversely affect the other one. In addition, it supports three of the Well-being Plan objectives. All active travel improvements in Newport are based on the Integrated Network Map (INM) the map was developed in **collaboration** with the public to identify existing suitable routes for pedestrians and cyclists and suggest other potential routes that would help create an integrated network of active travel routes across the city. Further change and additions to routes since the development of the map have also **involved** local residents and the wider public before changes are made.

Performance Measures

In 2014, Newport had 6.6 km of cycle routes (2.7 km traffic free and 3.9 km on road). Since that time over 20 km of routes suitable for Active Travel have been developed. The works have included bridges, crossing points, junction improvements and signage. The routes improved include:

- Monmouthshire & Brecon Canal tow path,
- Crindau link,
- City Circular,
- Lliswerry link,
- Corporation Road,
- Nash Road,
- Brickyard lane,
- Coed Melin,
- Bettws lane.

During the April of Covid-19 lockdown, cycle and walking counters showed a total count of 27,508, compared with 12,470 in the previous April. This was over a 100% increase on last year's figures, at all locations on the Newport network.

Looking Ahead to the Future

A programme of works is being developed for the next 3-5 years based on the current [Integrated Network Map](#). This will include:

- Promotion: Promoting active travel routes and the benefits of travelling actively.
- Monitoring Usage: Monitoring active travel counters across the city.
- New Routes: Developing and physical implementation of routes through Welsh Government funding.
- Integrated Network Map: Engaging with community stakeholders and the public to refresh and update the Integrated Network Map. Consultation will begin in September 2020 and the new route map will be published in 2021.

In addition, in May of 2020 the Welsh Government invited expressions of interest to introduce measures to improve safety and facilities in response to the challenges that the Covid-19 pandemic is creating on sustainable and active travel.

The two main aims of the funding are public health and safety (social distancing) and to mitigate potential increases in car use by encouraging active travel modal shift.

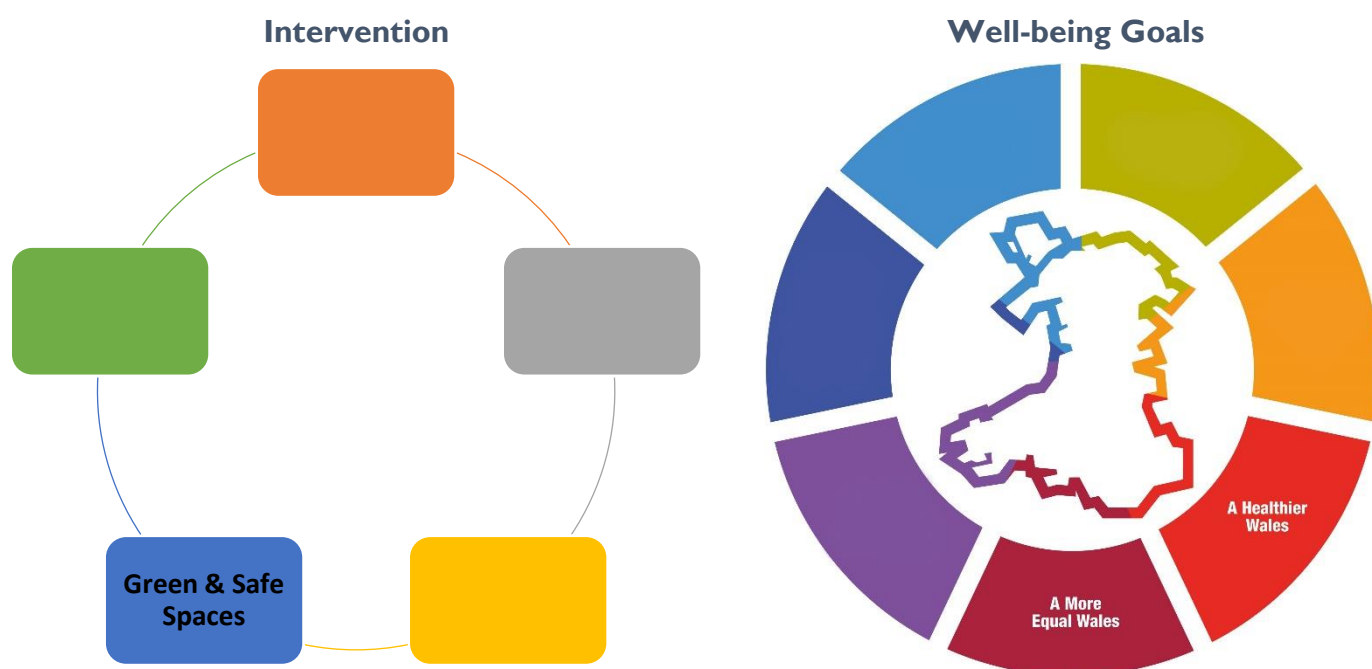
The following active travel schemes were successful:

- Temporary interventions in high footfall areas such as city centres and retail areas;
- Installation of social distancing measures at Newport Bus Station;
- A footway widening scheme on Corn Street and Skinner Street to improve pedestrian facilities and connectivity between Friars Walk and the Market Bus Hubs;
- Advanced cycle stop lanes and feeder lanes on the all junction arms at the junction of Wharf Road and George Street Bridge;
- 20-mile an hour speed limit trials to promote safety and active travel;
- Cycle priority lanes and one-way traffic system with reduced speed limits in the Gold Tops area to improve pedestrian and cycle access;
- Speed limit reduction, footway widening and cycle improvements on Chepstow Road; and
- Examine the potential for further cycling and pedestrian improvement in Caerleon.

The first two schemes are already substantially delivered with the preparation of the city centre, transport hubs and other high footfall retail areas for the reopening of non-essential retail, bars, restaurants and cafés. Over 150 signs, floor stencils and bollard sleeves have been provided, advising pedestrians on social distancing rules. Where appropriate, the main access points to the city centre have been gated to exclude non-essential vehicular access to create safe space for social distancing and outdoor seating.

The other schemes will be put in place over the coming months.

Greening Maindee



Maindee Unlimited was set up in 2014 to transform Maindee into a sustainable community with a strong local identity, strong local economy and a reputation as an attractive, safe, culturally vibrant and cohesive

place to live, work and relax. One of the areas of work Maindee Unlimited are leading on is greening of the local area. Projects developed in the last year have included:

St Mary's Community Garden

The garden won a Green Flag Community Award in 2019 and again in 2020. This area has been transformed from an unused and unloved patch of ground adjacent to the church into a garden which has been described as an oasis at one of the busiest road junctions in Newport.



The creation of the garden was funded by the People's Health Trust and designed and developed in consultation with the community. Within this safe space are paving with benches, a diverse range of planting, a wildlife garden and raised beds for fruit & vegetables.

Incidence of vandalism and fly tipping has significantly reduced, and the garden is now appreciated by people of all ages who come to enjoy the peace, the wildlife that the planting attracts and the green environment that can be found nowhere else in the vicinity.

The siting of the benches are ideal for social distancing – a factor not taken in to account at the time of creation.

Greening Maindee volunteers maintain the garden and some of the beds have been adopted by local residents for growing their own produce. In the near future the garden will also be used by a Positive Futures group.

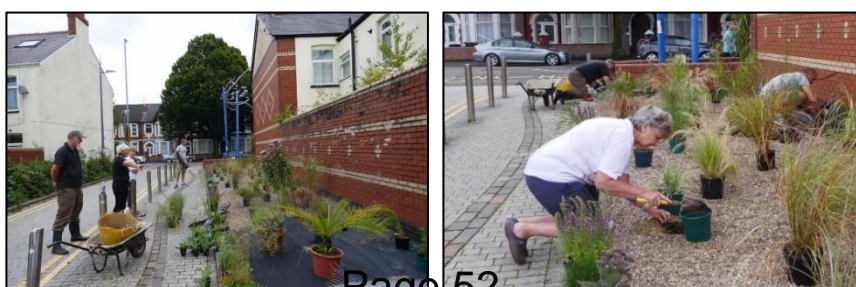
Corporation Road

Areas of wildflowers and spring bulbs have been planted.

Walkway

The walkway from Corporation Road to Maindee Primary School has been a recent area of work. One area has been cleared of brambles, weeds and fly tipping and a gravel / Mediterranean style garden has been planted. The plants variety used can cope with drier conditions thus requiring less watering and maintenance. Signage has been installed. This area has been developed in consultation with the nearby community, has received numerous positive comments from the footfall using the path.

The walkway is a very well used public thoroughfare connecting Maindee with the river and the city centre. It is also a green corridor for nature which has the potential to be enhanced significantly for both people and wildlife. Maindee Unlimited are in the process of a submitting a funding application to the Local Places for Nature Capital Fund to enable the improvements to take place.



Maindee Primary School

Raised beds were created in the school grounds funded by Renew Wales and the High Sherriff's office in order to encourage parents and children to grow fruit & vegetables together. This area is planned to host the Soil Association Food For Life initiative although Covid 19 has delayed progress to date.

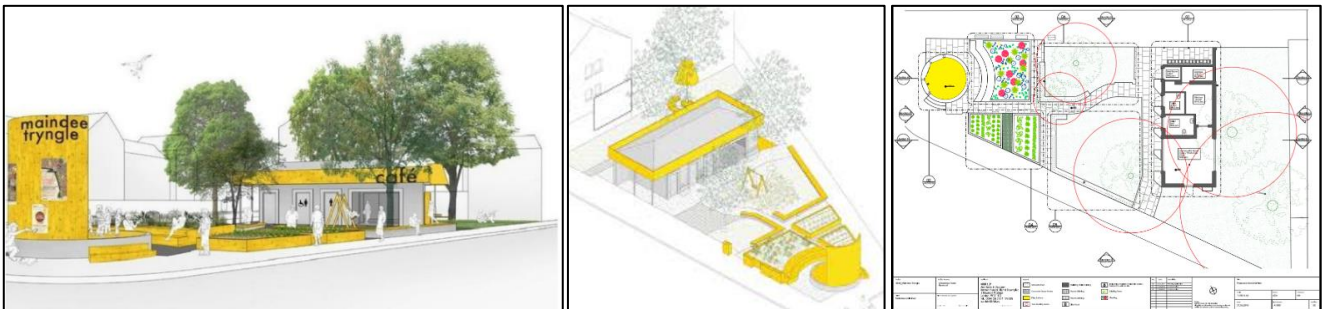


Orchard Walk

Fruit trees were planted on a pedestrian link to the river and city centre from Corporation Road, sadly 14 of the 17 planted were stolen. These will be replaced this autumn and fruit bushes added creating an edible walkway for the community. Proposals to create community allotments for local residents is also currently being considered.

Maindee Triangle – Chepstow Road

This is an exciting new project on the land of a former (council owned) toilet block and recreational space on Chepstow Road which has fallen in to disrepair in recent years and has suffered from general neglect, fly tipping and anti-social behaviour. In the last few years' proposals have been developed to transform the space into a café and vibrant community space with attractive outdoor space that includes performance area, climbing wall, attractive planting areas and seating. The project is underpinned by strong themes of sustainability including the installation of Rainwater Harvesting System and green roof bike shelter and pollinator friendly planting. It is hoped that the project will tempt visitors passing through the neighbourhood and help kick start a process of regeneration of the high street.



Wharf Road

Native trees and wild flowers have been planted.

5 Ways of Working



The projects have reduced and **prevented** anti-social behaviour such as fly tipping, and increased the greenery of the area. This not only makes it more attractive but contributes to reducing carbon and mitigating climate and nature emergencies. Many partners have **collaborated** to support the work of Maindee Unlimited these include Community House Eton Road, Maindee Primary School, Woodlanders, Gwent Wildlife Trust, Bee Friendly, Maindee Unlimited, Maindee Festival, Natural Resources Wales, Keep Wales Tidy. The well-being objectives of all of the

partner organisations and community groups are **integrated** complementing each other. A motivated and committed community group are the driving force for this work, and they have the **long term** benefits of future generations in mind in all projects. A public consultation event took place in February 2020 **involving** over 150 people who completed surveys. The themes that emerged were more trees, better play facilities, parks, less litter, and healthier green spaces to enjoy.

Performance Measures

St Mary's Community Garden was awarded Green Flag Community Award status.

Looking Ahead to the Future

Wharf Road

Maindee has the least amount of tree cover in Newport so it's vital that coverage is increased to help improve local air quality and mitigate the effects of climate change. Maindee Unlimited intend to work with Newport City Council to significantly increase the number of street trees to increase the urban tree canopy cover in the neighbourhood.

Chepstow Road

A corner area opposite Harrow Road has been cleared in preparation for planting to enhance the approach to the Maindee area with the aim of providing a warm welcome. This will not be imminent due to the Japanese knotweed on the site that requires treatment.

Corner of Jeffrey Street off Wharf Road

Having consulted with local residents regarding green spaces, one of the main concerns received in feedback was the complete lack of play space for young children in the neighbourhood. The small plot of land Jeffrey Street has the potential to be developed into an exciting and stimulating 'Green Play' park set in attractive surroundings. A scheme of this kind would be warmly welcomed by young families in desperate need of a safe play space.

Lennard Street

The street will pilot the vision is to reinstate the street trees in existing tree pits and if successful other areas in the vicinity will be identified.

Corner of Halstead Street

Fly tipping will be removed and a green area also incorporating a pocket park will be created.

Eveswell

The community centre on the junction of Eveswell Street and Archibald Street is used by various groups including TOC H. Raised beds were installed there (funded by Renew Wales) at the request of the users of the centre. The intention is to develop the rest of the grounds as a community garden creating a safe and welcoming outdoor space for all to enjoy. The plans for the site are welcomed by local councillors and funding has been agreed with TOC H and are awaiting the go ahead to proceed. The site will also be utilised by nearby Eveswell Primary School as a Food For Life hub.

Maindee Car Park

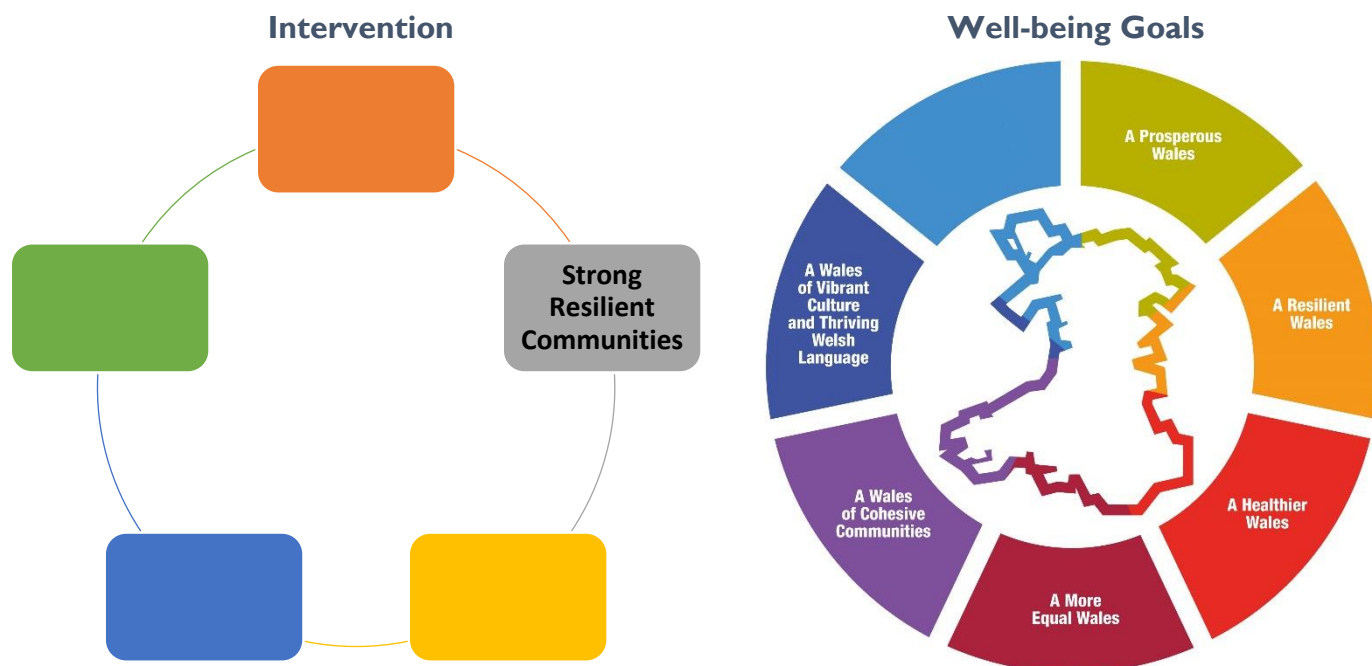
Plans have been drawn up to transform the car park into a more attractive area for the public, increased parking bays, electric vehicle hook ups, bike storage / bike docking facilities, sustainable urban drainage systems, dedicated recycling facilities, and the inclusion of extensive green infrastructure to enhance the space. The scheme would also provide recreational facilities for local residents including the creation of pocket park, outdoor gym apparatus, improved multi use games area (Muga) and family recreational space.

This work would require significant capital funding and a full feasibility assessment undertaken before work could commence. Maindee Unlimited has undertaken a community wide consultation and the feedback strongly supports this initiative and is currently in discussion with landscape architecture students to develop the proposals for the site.

Newport has healthy, safe and resilient environments

To demonstrate progress made against this well-being objective during 2019-20 a number of case studies have been identified. Each case study / example includes the following details: a brief description; which Intervention(s) & Well-being Goals it relates to; how the 5 Ways of Working were used; any performance measures; and plans for the future.

Tackling Serious and Organised Crime by Increasing Social Capital in Ringland and Alway



We have been working with local communities to unlock the potential in community assets in a bid to prevent crime, protect the vulnerable and support victims. Heddlu Gwent Police, Newport City Council, Milton primary school, Newport City Homes and South Wales Fire and Rescue Service have been working with MutualGain, a specialist community engagement organisation to improve the way organisations work with the people they serve. Using World Café and Participatory Budgeting (PB) events, the partnership has been focusing on the Ringland and Alway areas of Newport. The two adjacent wards have unemployment and crime levels above the national average and have been experiencing serious and organised crime (SOC) related harm characterised by street level drug supply, child criminal exploitation, cuckooing, and vehicle theft.

The initiative kicked off in Spring 2019 through a World Café in which the partnership initiated conversations with residents about SOC and what they felt was needed to improve their community. Attendees were invited to form a community planning group ahead of a PB event where local organisations and community groups pitched their bids for project funding. The bids, which had to be related to preventing crime, protecting the vulnerable or supporting victims, were assessed by a panel of residents from the planning group, supported by staff from the partnership agencies. For an area that had traditionally struggled to engage with police and frontline services, it was no small achievement that this event attracted nearly one hundred participants of all ages.

A total of £15,000 of funding was made available by the Gwent Office of the Police and Crime Commissioner (OPCC) with £5,000 available per project. Sixteen bids at a combined value of £65,000 were received from a range of organisations in and around the Ringland and Alway area. Grants were

awarded to Gwent Police Cadets, Newport Samaritans, Ringland Primary School and the Alway Boxing Club to take forward community-based initiatives that would tackle vulnerability and contribute to safer and more empowered neighbourhoods.

MutualGain are also running a community coaching programme to provide additional support to local people and winners of the PB funds. This will support them to develop on a personal level and encourage them to achieve community focused goals that will provide foundations for stronger police / community relationships. The community feedback from the event has been exceptionally positive. MutualGain has since held feedback sessions with the community and partners and will be holding an Action Planning event in June to ensure the sustainability of the success of the programme to date.

5 Ways of Working

Long Term

Prevention

Integration



Collaboration

Involvement



Improving social capital focusses on: building trust between local people & their neighbours; strengthening links & networks; and creating & reinforcing positive social norms. This forms a basis for **long term** improvements in community well-being and resilience to serious and organised crime. The social capital approach favours **prevention** and resilience to SOC rather than an enforcement only approach. A social capital approach exemplifies **integration** by tackling crime by making communities stronger, more prosperous, more attractive

and a better place to live. It also advocates a multi-disciplinary / agency approach. The project reflected genuine multi-agency **collaboration** across PSB partners and a strong community led approach. The participatory budgeting project was overseen by a steering group consisting of local residents. The approach used community engagement to strengthen social capital so **involvement** was central at all stages. This was demonstrated by the World Café engagement event, the participatory budgeting event and the role of the community led steering group.

Performance Measures

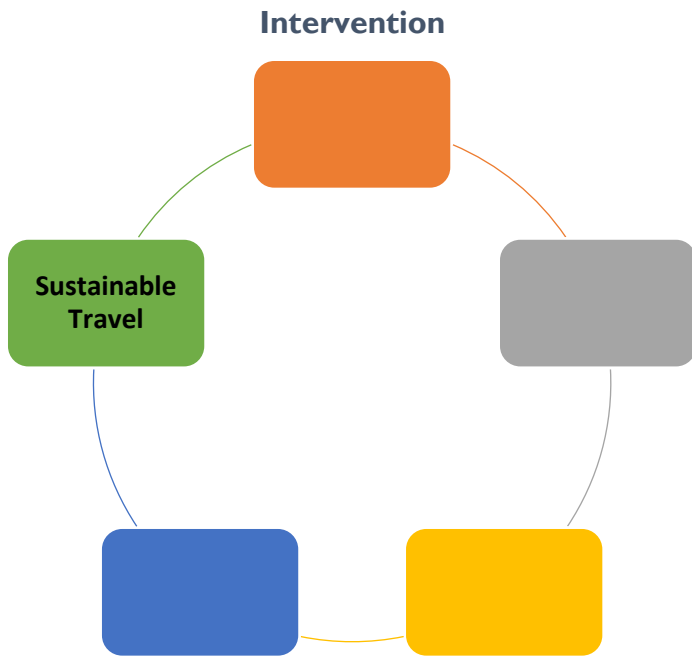
Perception indicators were used to measure performance:

Percentage of attendees who believed there were high levels of SOC and that they or their families had been affected	World Café attendees	88%
	Participatory Budgeting attendees	73%
Percentage of people attending who hadn't previously attended a formal public meeting	World Café attendees	70%
	Participatory Budgeting attendees	64%
Percentage of people who believe that their voice isn't heard	World Café attendees	80%
	Participatory Budgeting attendees	84%

Looking Ahead to the Future

The approach was developed as a pilot project in Ringland and Alway based on using community engagement to strengthen social capital is now being rolled-out in Newport. Projects are planned for Pill, in Newport Primary Schools and across Newport to address the impacts of Covid19. In Ringland and Alway the legacy of the project is being sustained through a multi-agency focus group including the Heddlu Gwent Police, Newport City Council, Newport City Homes and local schools.

ECO Stars Scheme



The ECO Stars Scheme encourages and helps operators of HGVs, buses, coaches, vans and taxis to run fleets in the most efficient and green way. The scheme provides recognition for best operational practices, and guidance for making improvements. The ultimate aim is to reduce fuel consumption which naturally leads to fewer vehicle emissions and has the added benefit of saving money.



Members are awarded an ECO Star rating when they first join, ranging from 1 Star to 5 Stars based on an assessment of their current operational and environmental performance. Each individual vehicle is rated and how the fleet is run as a whole.

Once the assessment is complete a bespoke “road map” outlining findings and containing tailor-made advice to help improve the efficiency of the operators’ fleet.

Newport is the only area in Wales to offer the scheme and 47 organisations across Newport have taken part with a view to improving air quality and carbon emissions across the city.



5 Ways of Working

Long Term

Prevention

Integration



Collaboration

Involvement



Improving the efficiency of the commercial fleet on Newport roads has **long-term** benefits for the health and well-being of both current and future generations by contributing to the improvement of air quality and the reduction of carbon emissions in the Newport area. In addition, this will contribute towards the mitigation of climate change, which is predicted to have a significant negative impact on future generations. Poor air quality is linked to cancer, bronchitis, asthma, dementia and many other diseases. Improving the efficiency of commercial fleet

will contribute to the improvement of air quality and **prevent** ill health and deaths. ECO stars is truly **integrated** and supports five of the well-being goals and does not adversely affect the other two, while also supporting three of the Well-being Plan objectives. In a **collaborative** way 47 organisations took part in the scheme within the Newport area, with 3 being PSB members. When developing the Newport Sustainable Travel Strategy (Air, Noise & Sustainability Action Plan) a consultation took place **involving** the public that evidenced a general consensus on the need to move away from fossil fuelled vehicles.

Performance Measures

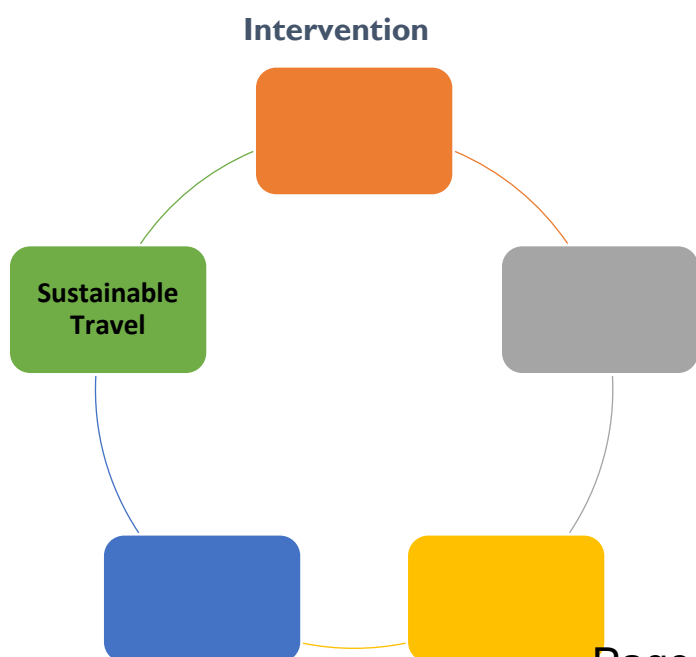
Performance Measure	Target	Actual
Organisations signed up	30	47

Three Public Services Board organisations have taken part in the scheme, Aneurin Bevan University Health Board, Newport City Council and Newport City Homes.

Looking Ahead to the Future

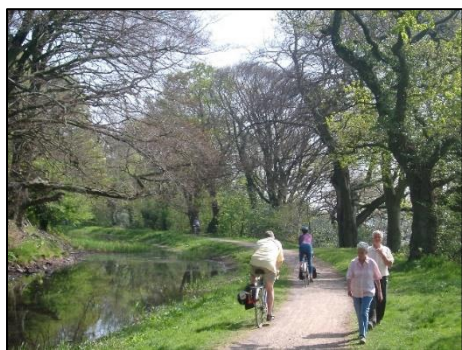
Fleet operators signed up to the scheme will be supported to implement their bespoke action plans to reducing carbon emissions and move to ultra-low emission vehicles. This will have a positive effect on air quality in the Newport area for the future.

Sustainable Travel Supplementary Planning Guidance



The Sustainable Travel Supplementary Planning Guidance (SPG) has now been developed and published and supplements policies in the adopted Newport Local Development Plan. It is designed to be used by planning applicants, developers, sustainable transport providers and local planning authority planners. The benefits of sustainable travel, from environmental advantages to health and well-being benefits are well documented. This SPG promotes sustainable travel in new developments and provides additional detail and guidance on policies in the Local Development Plan. It will encourage place makers and developers to integrate sustainable travel as a foundation component of new development and its surrounding areas.

In a truly connected travel network, sustainable travel routes and options should not be limited by site boundaries. This guidance supports the local authority, developers and sustainable transport providers to work together to ensure safe and continuous sustainable travel networks exists across the City of Newport and beyond.

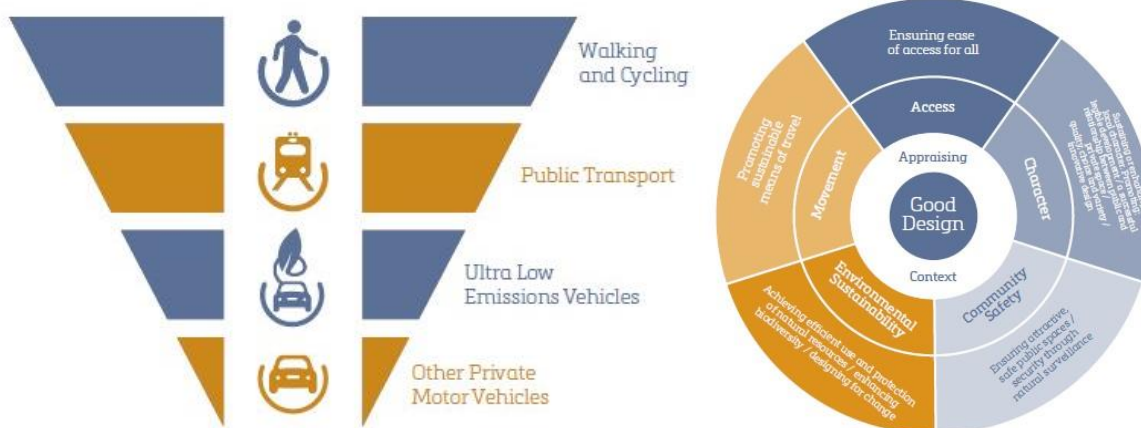


The guidance also sets out expected standards for cycle parking and provides guidance to developers on producing an effective travel plan. Travel plans will encourage new residents to reduce single occupancy private car journeys in favour of more sustainable forms of travel such as walking, cycling and public transport.



The location, size and nature of a new development can have a direct influence on the mode of travel that residents, employees and visitors will use to travel to and from the site. Without positive intervention, encouragement and the availability of logical sustainable travel options at an early stage, it is likely that the majority of people will rely heavily on the use of private motor vehicles to travel to and from the development. Moreover, it is recognised that individuals are more likely to change their travel habits when they are making a significant change to their lifestyle, such as starting a new job or moving home. Such lifestyle changes can therefore provide a prime opportunity to encourage people to change their travel habits.

Good design can provide the physical structures required to support sustainable travel. A network of safe and efficient cycle paths, pedestrian paths, bus stops, crossing points etc. are some of the foundational components necessary to support behaviour change in urban areas. Sustainable travel should be a material consideration from the onset of all development initiatives and not an afterthought. Sustainable travel can offer numerous benefits, not only to new residents, but also to the greater surrounding community in which the new development will be sited. Sustainable travel can be economically beneficial for an organisation or individuals and can also help relieve local parking and congestion issues, contribute to improved local air quality, foster healthier lifestyles and help support public transport within an area.



5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



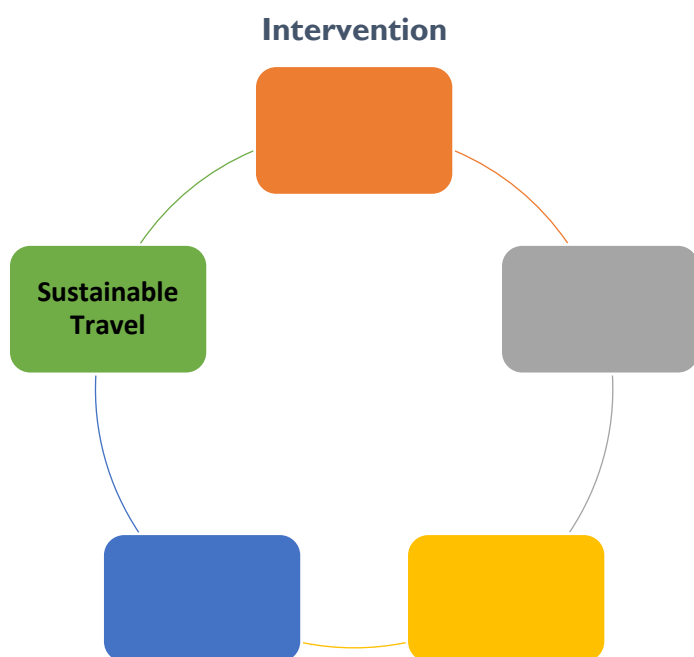
This SPG encourages the use of sustainable transport and discourages the use of private motor vehicles. In the **long term**, this will help to improve air quality by reducing the number of private motor vehicles on the road. It will also relieve congestion. This SPG will have a positive impact on climate change in the longer term. By supporting the sustainable modes of transport, single occupant car journeys are strongly discouraged. Consequently, this will help to prevent poor air quality in new developments, it will **prevent** congestion of the roads and it will help to

prevent the effects of global warming. This SPG take an **integrated** approach meeting many of the Well-being Goals. The guidance has been prepared in **collaboration** with ABUHB, Fire Service, NRW, Sustrans, Newport City Homes, Citizen's Advice as well other various Newport City Council departments. The draft guidance was subject to a 6-week public consultation which **involved** the public and the development & planning industry. The comments were considered and changes made to the final version.

Looking Ahead to the Future

With this SPG in place, developers and place makers will now and in the future have clear guidance on how they need to consider sustainable travel in new community design and how developments link with the wider community.

On Street Cycle Hire



An on street cycle hire feasibility study was undertaken in 2019. The study provides a framework of options for a cycle hire scheme for the city-wide area. The study sets out the strategic case for the implementation of the scheme, identifies suitable locations and determines the catchment population for differing scales of scheme.

The success of the cycle hire scheme in Cardiff operated by Next Bike, further supports the opportunity to deliver a similar scheme in Newport, that is of a profile and scale fitting of the city and that meets the needs of its residents, workers and visitors.



Since the completion of the feasibility study further detailed investigations have been undertaken for the cycle hire station locations, including groundworks, consultation with landowners and locations of charging points for e-bikes. Delivery mechanisms have also been investigated and could include working with Newport Live to facilitate the practical requirements of the scheme including bike repair and location management with the opportunities for social enterprise with links to the National Velodrome.

5 Ways of Working

Long Term

Prevention

Integration



Collaboration

Involvement



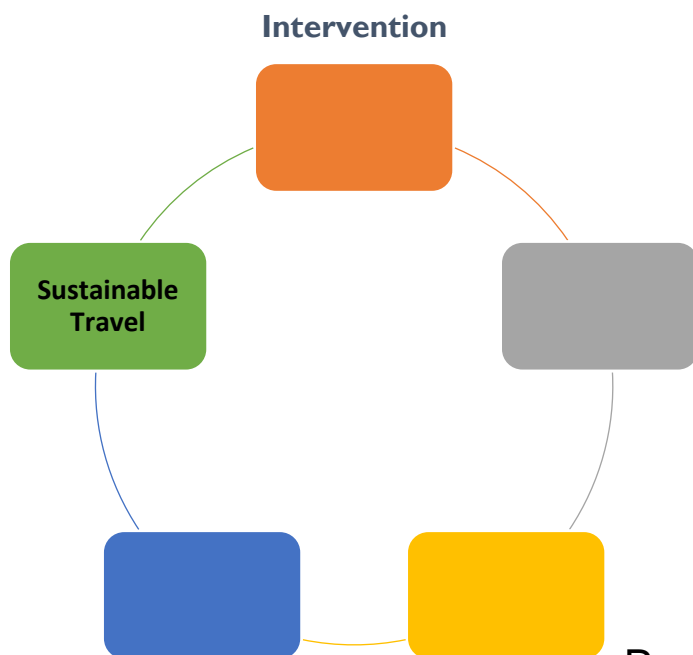
Improving active travel and reducing traffic congestion has **long-term** benefits for the health and well-being of both current and future generations by contributing to the improvement of air quality and the reduction of carbon emissions in the Newport area. In addition, this will contribute towards the mitigation of climate change, which is predicted to have a significant negative impact on future generations. Poor air quality is linked to cancer, bronchitis, asthma, dementia and many other diseases. Reducing traffic and increasing active travel will contribute to the

improvement of air quality and **prevent** ill health and deaths. A cycle hire scheme takes an **integrated** approach aligning strongly with the six well-being goals. Arcadis Consulting and Newport City Council worked in **collaboration** to undertake the study. In addition, to inform the study, members of the public and employers across Newport were invited to be **involved** in an online cycle hire demand survey. This allowed the development of an understanding of the public's support for the introduction of a cycle hire scheme in Newport, the potential demand for its use and identification of preferred locations for cycle hire stations throughout the city.

Looking Ahead to the Future

Plans are now in place to implement the scheme once funding for the purchase of bikes, e-bikes, hire stations and charging points has been sourced.

Ultra Low Emission Buses and Bus Stop Improvements



In August 2019, Newport Transport introduced the first fully electric bus in regular service in Wales. This provided a showcase for the city of using zero emission technology. The vehicle performed well in the first 10 months of service, and has been used on each of the operator's bus routes except for those involving longer-distances. The vehicle has proved to easily achieve a maximum range requirement of 210 miles.

Fourteen further vehicles are on order funded by Department for Transport (DfT) Ultra Low Emission Bus scheme; however, their deployment has been delayed, due to the temporary restrictions on travel arising from the Covid-19 emergency. They are now likely to enter service in September following commissioning and testing of the full system.



In Newport, the buses will be supplied on a 'plug and play' basis. Zenobe Energy are providing and funding for the charging infrastructure, including on-site battery storage and is responsible for the performance and replacement when needed. The infrastructure is constructed with the future needs in mind, it will support 15 vehicles initially, however, contingency is designed in so the package can be scaled up as the fleet of battery-electric buses grows. Additionally, the modular system can be moved elsewhere should it become necessary to relocate the depot.

Newport Bus is the first operator in the UK to take up the 'plug and play' option for the full lifecycle of electric buses. Doing so removes the high initial cost of both infrastructure and vehicles and guarantees each bus are sufficiently charged at the start of each day.

Storage batteries within the depot support peak electricity demand and batteries can be removed from buses for that second life purpose, so they have a higher residual value.



5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



Reducing carbon emissions from public transport has **long-term** benefits for the health and well-being of both current and future generations. In addition, this will contribute towards the mitigation of climate change, which is predicted to have a significant negative impact on future generations. This will also contribute to the improvement of air quality and **prevent** ill health and deaths.

Introducing ultra-low emissions buses takes an **integrated** approach to well-being and supports six of the well-being goals and does not adversely affect the other one. In

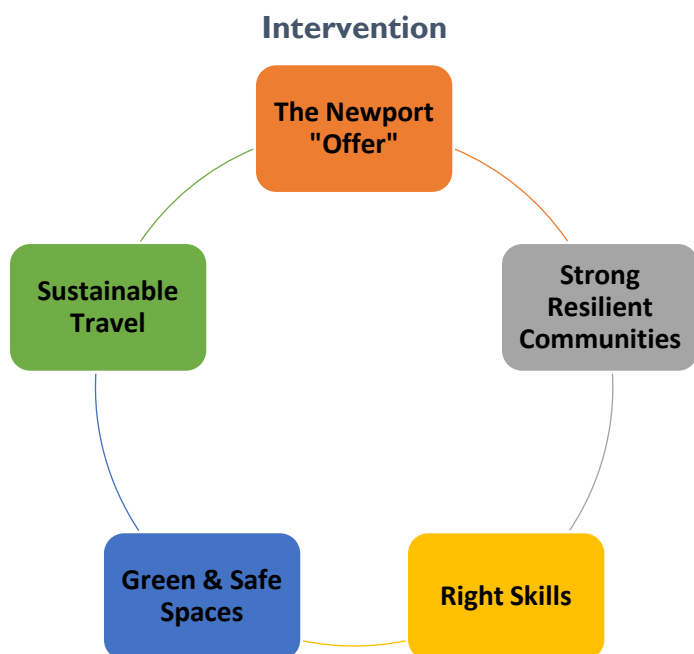
addition, it supports three of the Well-being Plan objectives. Newport Bus have worked in **collaboration** with Zenobe Energy.

Looking Ahead to the Future

The Cardiff Capital Region are preparing a regional bid for the provision of bus charging infrastructure, which includes consideration of bus charging infrastructure at Market Square and the Riverside to provide top up charging for regional and long distance services.

Also planned is to replace and upgrade bus stops across Newport. This will enhance the public transport network to Metro standards and include real time electronic information for passengers at bus stops. An order for 40 high quality bus stops has recently been placed and these are due to be installed by the end of 2020; however, timescales are subject to delay due to the furlough of manufacturing staff.

Electric Vehicle Charging Points



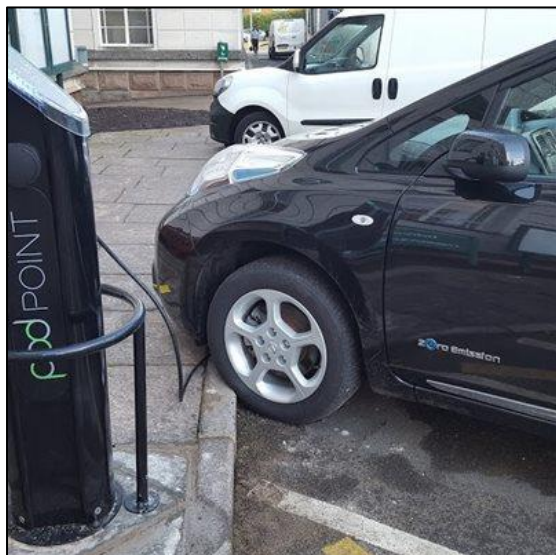
The five local authorities in Gwent have been awarded a share of £422,000 by the Office for Low Emission Vehicles (OLEV) to install a total of 65 fast charge points across up to 34 sites in the region.

To support development of this project in 2019 an electric vehicle charging point infrastructure study was completed on behalf of 5 Gwent Local Authorities, Gwent Police, South Wales Fire and Rescue, ABUHB

and Natural Resources Wales. Welsh Government Smart Living programme and Natural Resources Wales both contributed funding to support this work.

The study looked at specific sites across the region owned by PSB partners which met the OLEV criteria for funding to support rollout of electric charge points – essentially looking at what needs to go where.

In June, the Gwent local authorities made a joint application for funding to OLEV for funding to help address barriers to residential electric vehicle take-up caused by having no dedicated off-street parking i.e. no drive way or garage where an EV could be charged.



The bid was successful with an award of (up to) £422,385 from the On-street Residential Charge-point Fund. Match funding is being provided by the 5 Local Authority partners.

The installation is being undertaken by a Welsh company called Silverstone Green Energy. This company will also operate, manage and maintain the charging units until 2025 with the option to extend this to 2028.

20 dual fast chargers (40 sockets) and 2 rapid chargers are planned to be installed across Newport. Infrastructure has been installed for charging points at Faulkner Road, Hill Street, Stow Hill, Maindee, Mill Parade, Fourteen Locks. Full installation and commissioning was due in March 2020 but has been delayed due to the pandemic.

5 Ways of Working

Long Term

Prevention

Integration



Collaboration

Involvement



Enabling the public to move to using ultra-low emission vehicles (ULEVs) has **long-term** benefits for the health and well-being of both current and future generations. In addition, this will contribute towards the mitigation of climate change, which is predicted to have a significant negative impact on future generations. It will also contribute to the improvement of air quality and **prevent** ill health and deaths. Introducing an electric charging infrastructure across the city supports the Well-being of Future Generations (Wales) Act 2015 in an **integrated**

way by supporting six of the well-being goals, and does not adversely affect the other one. In addition, it supports three of the Well-being Plan objectives. This is a truly **collaborative** project with partners from the five local authorities of Gwent, Heddlu Gwent Police, South Wales Fire and Rescue Service, ABUHB, Natural Resources Wales and Welsh Government being **involved** in the project. At the feasibility stage of the project residents were asked for their views on whether they would consider changing to an electric vehicle if more charging points were available within the area. The focus of the **involvement** process was primarily for residents who have or are considering an electric car but who cannot park or charge off-street near their property.

Performance Measures

Currently, there are 9 rapid chargers and 20 fast/slow sockets available for public use in the city. The project increases this to 60 fast/slow charge sockets (a 200% increase) and 11 rapid chargers available for public and council use. Further sites are being investigated for delivery before the end of the financial year.

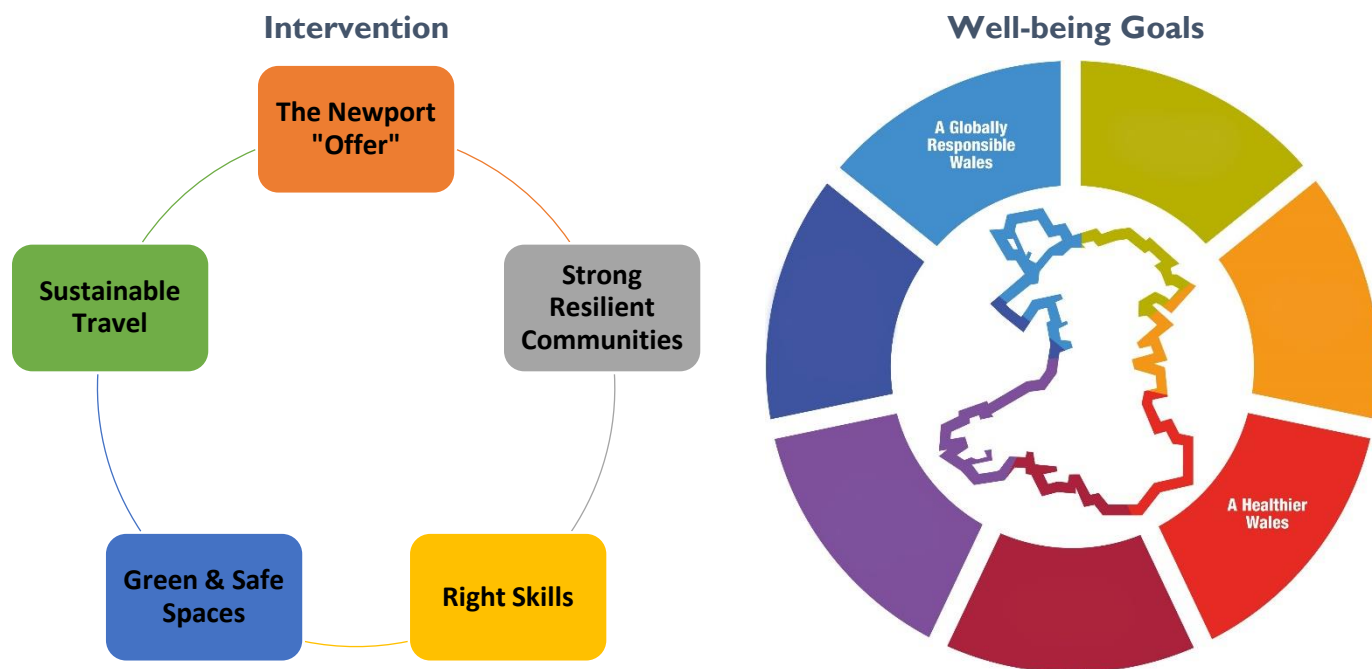
Looking Ahead to the Future

It is anticipated, that the installations will be completed this Autumn.

In addition, the Cardiff Capital Region electric charging funding bid is considering the provision of charging points at the Queensway Taxi Rank.

We will also be contributing towards the development of a regional approach for electric vehicle charge point infrastructure, which could be used to inform the development of a regional charging point delivery plan.

Bee Friendly City



In July 2019 the former council Leader of the councillor Deborah Wilcox put forward a cross party motion to council to support an initiative from the Friends of the Earth (FoE) to make Newport into a Bee friendly city. The aim of the motion was to protect and enhance its pollinator habitats through management of green spaces. The motion included the objectives to protect and enhance, increase awareness and increase understanding of the importance of pollinators.

In moving the motion, the Council was committed to helping the UK's pollination by ensuring that the needs of pollinators were considered within the delivery of their work and duties.

A Bee Friendly Policy based on the FoE and Plantlife Helping Pollinators Locally document is currently being developed.

Sites across Newport that support the Bee Friendly approach are:

- **Local Nature Reserves** –there are two reserves in Newport, one at St. Julians and one at Allt-Yr-Yn both with meadows that are managed for the benefit of pollinators. Annual hay cuts take place and encroaching bracken and bramble is managed.
- **Wentwood Meadow** – Annual hay cut and encroaching bracken and bramble is managed by hand by volunteers.

- **New Pollinator Sites** – Newport City Council have worked with the Living Levels, Bumblee Conservation Trust and Buglife to identify two new ‘pollinator sites’ in excess of 25 acres combined. One at Percoed Lane and one at the Newport Tip. Newport City Council are committing to the long-term management of these sites for the benefit of pollinators. With a view to extending both sites in the coming year.
- **St. Woolos Cemetery** – We have also identified two leave to grow areas within the cemetery where the grass has been left to grow long. The grass will be cut and collected once a year at the end of each summer. The way selected areas of the cemetery is managed will be specifically for the benefit of pollinators.
- **Belle Vue Park** – Bedding areas are planted with Royal Horticultural Society (RHS) ‘perfect for pollinators’ plants. There is a large expanse of grass that is an allocated leave to grow area, which is only cut and collected once a year at the end of the summer. Belle Vue Park in itself achieved official Bee Friendly status this year.
- **Mon-Brec Canal** – Resurfacing of the towpath has taken place this year and the verges are now left to grow long instead of being regularly mowed.
- **Community Adopted Pollinator Sites** – Communities are encouraged to identify potential pollinator sites managed by volunteers and supported by Newport City Council. Examples of sites across the city are:
 - **Great Oaks** – Resident volunteers (new site in 2019).
 - **Rogerstone Welfare Grounds** – Wild about Rogerstone Group (new site in 2019).
 - **St Woolos Cemetery** – Resident volunteers (new site 2019).
 - **Allt-Yr-Yn Nature Reserve** – Canal and Countryside Volunteers.
 - **Monkey Island** – identified as potential site.
- **Roadside Verges** – Newport City Council are committed to adopting the practises from the Plantlife Good Verge Guide where possible using a phased approach. Already designated Pollinator sites are:
 - Bridge Street Roundabout
 - Sorrel Drive/Allt-Yr-Yn Roundabout
 - Raised beds at the bottom of Brynglas Hill
 - Raised beds at the bottom of Waterloo Road
 - Riverside walk/Castle bingo Car park
 - Parc Seymour entrance Penhow
 - Approach to Harlequin Roundabout
 - New site designated in Machen along the A468

5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement

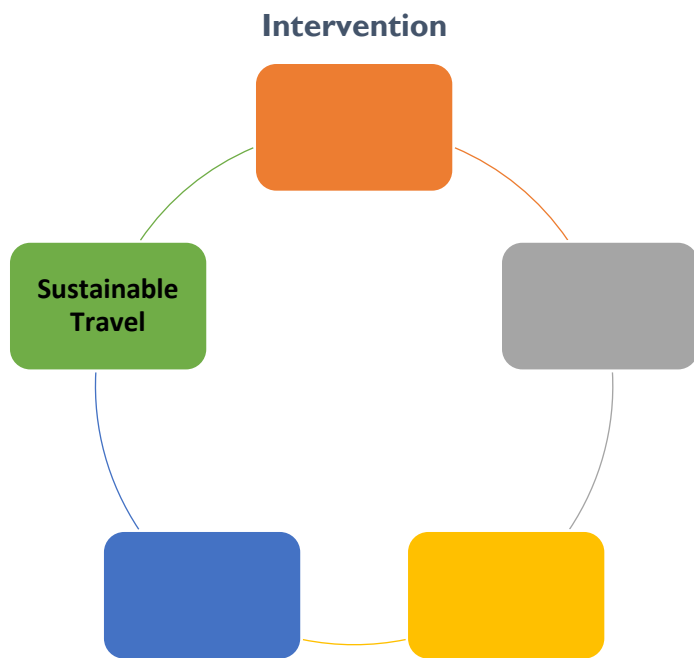


Enhancing green space for people and nature helps **prevent** and reduce physical and mental health problems and increase a good sense of wellbeing, increases biodiversity and supports wildlife, helps to tackle the nature emergency. In addition, it helps Newport become more resilient to climate change which is predicted to have a significant negative **long-term** impact on future generations. The Bee Friendly city project is **integrated** and supports a number of the well-being goals. Many different partners have **collaborated** and **involved** local

communities by encouraging them to identify sites.

Looking Ahead to the Future

Maintenance of all current pollinator sites will continue. In the coming year sites at Pencoed Lane and Newport Tip will be extended and Monkey Island will be investigated further.



As a Public Services Board, we have undertaken to “become champions of sustainable travel, leading by example and reducing the public sector’s contribution to air pollution”. To realise this undertaking the PSB along with the other four PSBs in Gwent are developing a Gwent Sustainable Travel Charter, which will support and encourage staff to reduce travel when possible and also to use healthy modes of transport for commuting and business miles.



The travel charter sets out a number of commitments for organisations to sign up to. Organisations will also be pledging to reduce staff commuting journeys, increase staff public transport journeys, increase the proportion of staff working remotely and increase the proportion of ultra-low emission vehicles (ULEVs).



The charter was due to be launched at the end of June 2020 but has been delayed due to the emergency response to the Covid-19 pandemic. Whilst this is disappointing, the pandemic has bought a positive impact on reducing travel, improving air quality and reducing carbon emissions, which is an opportunity for the future.

5 Ways of Working



Reducing commuting journeys and increasing active travel will have **long-term** benefits for the health and well-being of both current and future generations by contributing to the improvement of air quality and the reduction of carbon emissions in the Newport area. In addition, this will contribute towards the mitigation of climate change, which is predicted to have a significant negative impact on future generations. Poor air quality is linked to cancer, bronchitis, asthma, dementia and many other diseases. Reducing staff commuting journeys will contribute to the improvement of

air quality and **prevent** ill health and deaths. The travel charter is **integrated** across the Well-being of Future Generations (Wales) Act 2015 supporting five of the well-being goals, and not adversely affecting

the other two. In addition, it supports three of the Well-being Plan objectives. Over 30 public and third sector organisations across Gwent have worked together in a **collaborative** way to develop the charter and 4,373 members of staff across Gwent were **involved** in taking part in the baseline survey. Staff were asked how they travel, to and from work and travel during the working day.

Performance Measures

Now the baselining exercise has been completed targets will be set for the next three years to:

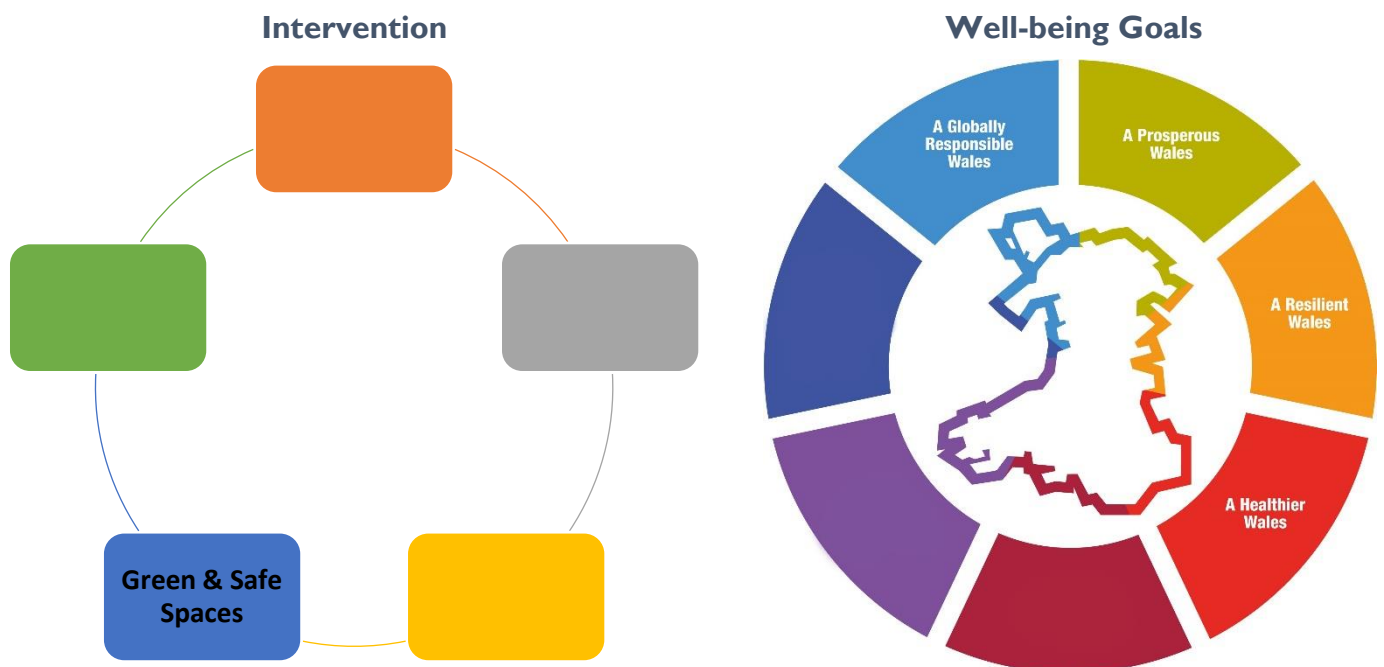
- Reduce the proportion of journeys commuting to and from work made by car
- Increase the proportion of journeys to and from work made by public transport
- Increase the proportion of staff who work from home one or more days per week
- Increase the proportion of vehicles used during the day which are ultra-low emission

Looking Ahead to the Future

Plans are underway to finalise the Gwent Sustainable Travel Charter for a launch in October as part of Global Climate Change Week. Over the next three years, organisations will work together on implementing the pledges in the charter. There will also be an opportunity to develop similar charters for the third sector and the higher / further education sector.

Carbon literacy training will also be available to support this work. The training will enable organisations and individuals to understand the links between human activity and climate change and take action to reduce emissions of carbon dioxide and other greenhouse gases.

Linking Our Landscapes – Landscape Profiles - South East Wales Area Statement



Landscape profiles are a mechanism to ensure that national evidence and grassroots technical knowledge together inform our understanding of ecosystem resilience in South East Wales. They are also a mechanism to influence policy and inform place-based planning and delivery through the Area Statement. It is our ambition that landscape profiles will be fully integrated into how we work across South East Wales in the future.

The approach drew on the technical and spatial expertise of existing partnerships in the South East including; the Gwent Green Grid Partnership, the Resilient Greater Gwent Partnership (through the State of Nature and Nature Recovery Action Plan for Gwent), the Living Levels Partnership, the South East Wales Resilient Uplands Partnership and Wye Valley AONB Partnership.



Partners worked together to produce a set of landscape profiles, which answered the following set of questions:

- What is special or significant about this landscape?
- Where do we want to build resilience within the landscape and why?

The following [Landscape profiles](#) were produced by partners:

- The Eastern Valleys
- Central Monmouthshire
- Wye Valley and Wentwood
- The Gwent Levels
- Newport
- Brecon Beacons (partial)

The Linking Our Landscapes theme identifies local opportunities for our protected sites, our natural and built environments which contribute towards the resilience of wider priority habitat networks in the region. These opportunities for improving ecosystem resilience should support ecological connectivity between sites, across boundaries and at a landscape scale.

[5 Ways of Working](#)

Long Term

Prevention

Integration



Collaboration

Involvement



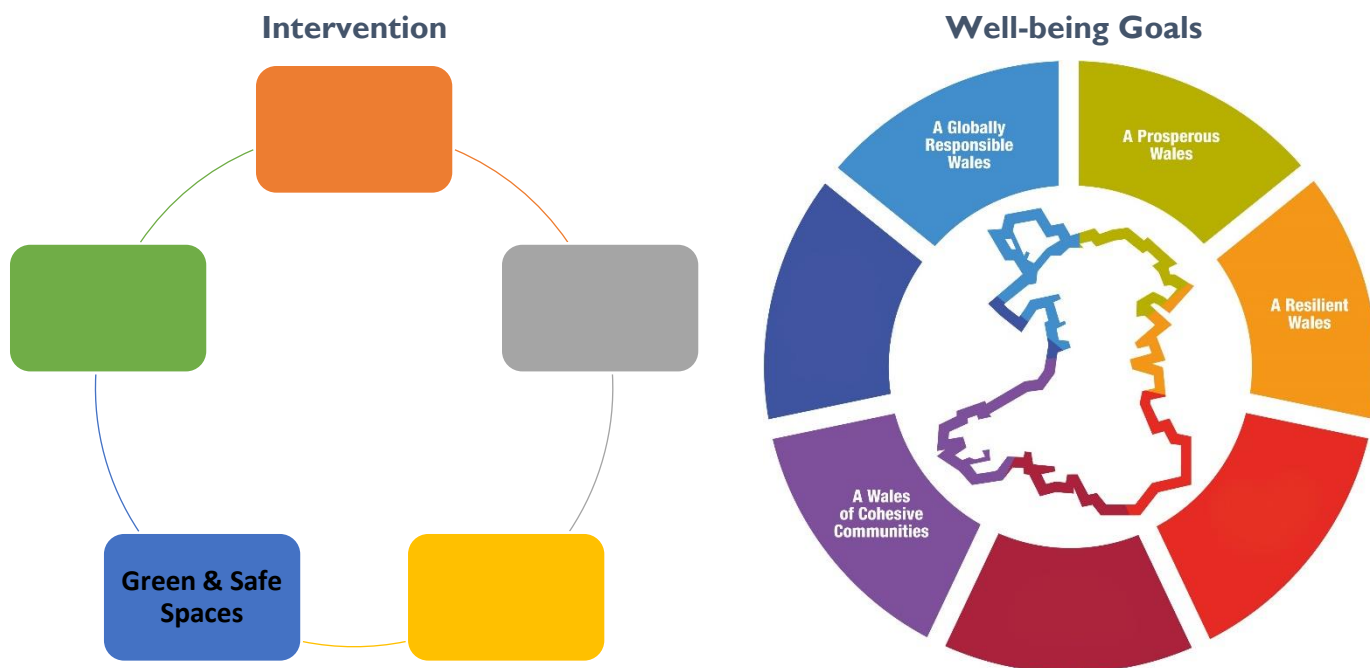
This project is **integrated** across the Well-being of Future Generations (Wales) Act 2015 by meeting a number of the well-being goals. Many partners have been **involved** and **collaborated** on the development of the South East Area Statement. It is an illustration of the work partners have accomplished in Gwent over the past two years to strengthen the ways we work together differently within our own organisations and as partners. The Landscape Profiles provide a common evidence base, which will facilitate **preventative** interventions over the **longer term** against the three headings stated below.

[Looking Ahead to the Future](#)

The Linking Our Landscapes project has identified a [list of actions](#) for the future which fall under the three headings:

- Improving resilience of our ecosystems across Gwent.
- Increasing understanding of the need to safeguard and enhance core habitat networks and support ecological connectivity on and between our ‘best sites’ across Gwent.
- Increasing capacity of organisations and individuals, ensuring that they have the tools, skills and guidance necessary to safeguard and enhance our core habitat networks across Gwent.

Lived Experience Climate Change Engagement Project



The Lived Experience Climate Change Engagement Project sought to:

- engage with Gwent communities on climate adaptation;
- learn about the lived experience of climate change in Gwent’s communities to inform well-being planning; and
- capture evidence to stimulate community level and PSB climate adaptation planning.

The project is unique in Wales as climate adaptation is a new and developing area of work for many of the agencies and communities involved. The project was deliberately focused on the ‘lived experience’ of climate change to localise climate impacts and explore methods of capturing and communicating risk and adaptive action to both communities and decision makers.

A range of innovative methods were used to develop discussions with the community on this complex issue. This included:

- focusing on past and present experiences and future priorities; risk assessment exercises; community of enquiry sessions to identify priorities; semi-structured interviews;
- world café work to explore adaptation response;
- plenary discussions on adaptation planning.

This project produced nine case studies providing place-based and regional recommendations for improving local climate resilience. The areas involved were:

- | | |
|---|---|
| <ul style="list-style-type: none"> • Goldcliff Community Council • Gwent’s Farming Community • Blaenau Gwent +50 Forum • Blaenau Gwent Children’s Grand Council • Blaenavon Town Council | <ul style="list-style-type: none"> • Blaenavon World Heritage Site • Cwmcarn Forest • Transition Monmouth #1 • Transition Monmouth #2 |
|---|---|



The study has deepened our understanding around the risks to our communities from the changing climate as well as highlighting some of the opportunities that nature-based solutions can provide when looking to increase community resilience.

5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



Evidence suggests that if we fail to respond to the **long-term** impacts of climate change, we will be putting the well-being of current and future generations at risk. The findings from this study give us insight in to how we can increase community resilience to climate change. Mitigating and adapting to climate change **integrates** with a number of the well-being goals and does not adversely affect the others. Communities across Gwent were **involved** in informing this study and partners as part of Climate Ready Gwent are working **collaboratively** to ensure learning from the project is used to increase community resilience.

Looking Ahead to the Future

Climate Ready Gwent will work regionally and locally to ensure that climate risks are addressed by working together collectively to identify plans, strategies and approaches to service delivery that need to change in order to ensure the risk to future generations is minimised.

CHAPTER 4: SELF REFLECTION

Partnership Evaluation

Since 2013 we as the former Local Service Board and now Public Services Board have undertaken exercises every two years to self-evaluate our own effectiveness and those of the wider partnership in delivering both the former Single Integrated Plan and the existing Well-being Plan.

During 2019, we proposed a new self-evaluation following completion of the first year of delivery of the Well-being Plan. To support this, a Healthy Boards Workshop was held in March 2019 facilitated by Academi Wales, which looked at the unique challenges for PSBs; what a healthy partnership board does; the reality for most PSBs; and areas to focus on for possible improvement.

In response, in June 2019 we agreed to base the evaluation on this workshop focussing on the following areas of improvement:

- **Mandate** – How well does the PSB hold a collective commitment to a clear shared purpose that delivers a shared vision, values and strategy?
- **Governance** – How well does the PSB ensure it has the right mix of skills and experience with strong processes that enables it to monitor performance and manage risk and hold organisations and individuals to account?
- **Behaviours** – How well does the PSB deal with issues openly, with transparency and candour; an unwavering citizen focus and an uncompromising stance about professional standards?
- **Connections** – How well does the PSB listen to and engage powerfully with communities, partners and stakeholders?
- **Renewal** – How well does the PSB anticipate challenges and opportunities, learning from and responding to successes and failures with energy and vigour?

A questionnaire rating us against a range of criteria in the areas above and a variety of contra-indicators that could have a negative effect on our effectiveness and health was used as the basis for the evaluation.

To allow us to address the sustainable development principle (five ways of working) a number of additional questions were added with answers ranging from Strongly Agree to Strongly Disagree in each case.

Ten of our members completed and submitted responses, with consensus found that we were performing well against most of the indicators.

Board Development Action Plan

The Wales Audit Office (recently renamed Audit Wales) undertook a review of PSBs on behalf of the Auditor General for Wales, with the report making recommendations on areas for improvement.

Overall, it concluded that PSBs are unlikely to realise their potential unless they are given freedom to work more flexibly, and think and act differently.

Taken together, our own self-evaluation exercise and the WAO review suggested areas for our development going forward, with an action plan for development agreed in December 2019.

The action plan being led by Amelia John, Welsh Government addresses the recommendations of both the WAO report and areas of the PSB self-evaluation where there was less agreement among members that the Board is performing well. These are aimed at all levels of partnership including the PSB; its sub-groups; and identified members, with the Strategy & Performance Board monitoring implementation of the action plan during 2020-21.

Review of Well-being Plan

One of the recommendations outlined in the development action plan involved the Strategy and Performance Board reviewing the Well-being Plan on an annual basis and making proposals of any changes to the PSB to ensure we adapt to changing circumstances. This review will consider:

- a) Whether the values set out in the Well-being Plan are still relevant?
- b) Adopting an overall vision for the Well-being Plan.
- c) Whether the interventions are still relevant?
- d) Whether the steps in each of the interventions are still relevant?

The first review was scheduled to take place in April 2020, however the Covid-19 pandemic has had an impact on this review with members of the PSB shifting their focus to their organisations response to this public health crisis. Therefore, this has been delayed and will be completed during 2020-21 once the county begins to return to normality. The pandemic has not only effected the timescales of this review but will also have an effect on the focus of the well-being plan in response to the impact this virus has had on community well-being.

Further Self-Evaluation

As part of our continual process of self-evaluation, we had planned to identify an area or project and perform a deep dive to establish lessons learned, investigate how we used the five ways of working and identify recommendations for future projects.

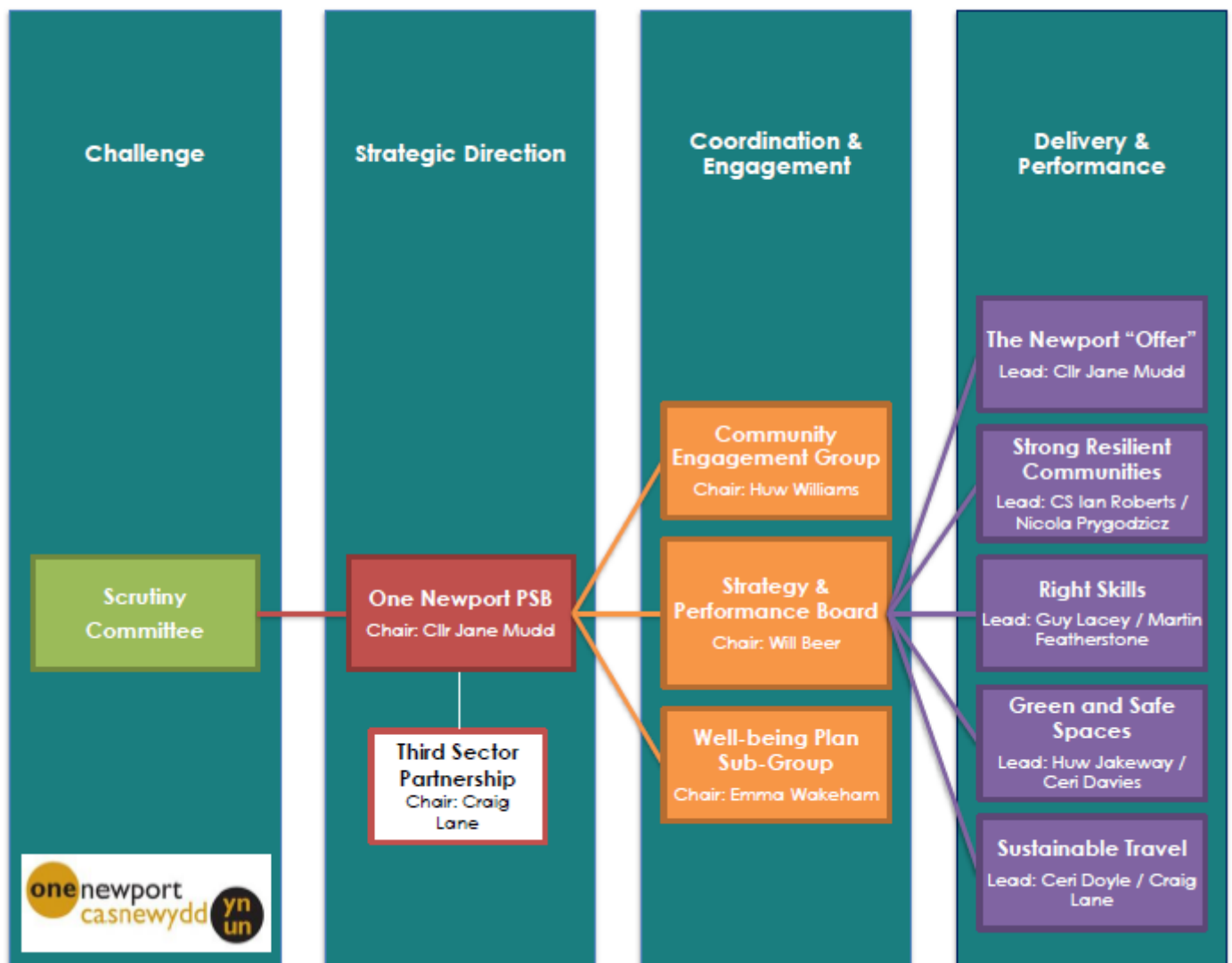
Due to a number of factors including the impact of Covid-19, this task will take place during 2020-21.

Delivery & Performance Framework

Each year a [Delivery and Performance Framework](#) is developed setting out how we manage delivery and performance. As part of the framework and to support, the function of the PSB and the delivery of the Plan a partnership structure was established which is detailed below. The roles and responsibilities of the groups are set out in the framework.

Partnership Delivery Structure

This structure shows the governance arrangements for partnership delivery in 2019-20.



Measuring Progress

During the second year of implementation, we continue to identify appropriate performance measures so real progress and outcomes can be ascertained. A snapshot of these measures have been included in Chapter 3 but don't always show the full picture of the work being undertaken.

Moving forward we will look to refine the measures used to demonstrate progress to enable us to better understand how the interventions put in place are impacting on people's well-being.

Thriving Places Wales Index

In last year's Annual Report we agreed to measure the well-being of Newport as a whole by reviewing the [Thriving Places Wales](#) Index on an annual basis.

It uses a broad range of measures that reflect the increasing understanding that well-being is a multi-dimensional concept, determined by many diverse factors. These factors tend to be causally connected to each other to create a 'web' of conditions that impact on people's well-being.

Thriving Places Wales is a practical tool for implementing local policy and action that delivers on well-being. It provides a consistent and comparable way of agreeing, measuring and tracking progress towards shared goals, a 'common currency' across and between sectors and geographies.

The index is published on an annual basis since April 2018 just before the publication of the Well-being Plan. Two years on, it is still too early to see long-term impact of the Well-being Plan, however the index can highlight where things are improving and areas for development. The index for Newport is set out around three dimensions. The first dimension local conditions is set out in the table below:

LOCAL CONDITIONS	2018	2019	2020
	4.37	4.41	4.42
Place & Environment	3.84	3.55	3.47
Transport	5.12	4.91	4.63
Safety	2.42	2.31	2.26
Housing	3.86	3.28	4.15
Local Environment	3.95	3.69	2.82
Mental & Physical Health	5.10	4.78	4.74
Healthy & risky behaviours	6.16	6.12	5.77
Overall health status	4.85	3.67	4.39
Mortality & life expectancy	4.38	4.34	4.18
Mental health	5.00	5.00	4.62
Education & Learning	4.81	5.19	4.76
Adult	3.91	4.52	4.76
Children	5.71	5.85	4.76
Work & Local Economy	4.04	4.45	4.82
Unemployment	4.23	4.28	4.33
Good jobs	2.70	6.54	6.89
Deprivation	5.52	2.72	3.44
Local business	3.71	4.26	4.61
People & Community	4.09	4.07	4.30
Participation	3.83	3.86	4.57
Culture	4.17	4.17	4.17
Social isolation	4.58	4.47	4.47
Community cohesion	3.78	3.78	4.00

The local conditions dimension demonstrates an overall slight improvement from 4.37 in 2018 to 4.42 in 2020. This dimension is split in to five domains and the strongest improvements have been seen for the work & local economy domain, which includes, sub domains of unemployment, good jobs, deprivation and local business. However, the place & environment domain, which includes, sub domains of transport, safety, housing and local environment is an area of concern.

The second dimension sustainability is shown in the table below:

SUSTAINABILITY	2018	2019	2020
	4.50	4.89	5.48
CO2 Emissions	3.42	4.91	
Ecological footprint / Green Infrastructure	5.93	5.93	5.86
Household recycling / Waste	3.86	5.33	4.31
Renewable energy production / Energy use	4.80	3.39	6.07

The sustainability dimension indicates an overall improvement from 4.50 in 2018 to 5.48 in 2020 but this could be due to changes in the indicators used.

The third dimension equality is shown in the table below:

EQUALITY	2018	2019	2020
	4.68	4.43	5.10
Health	4.59	4.59	5.47
Income	5.36	5.38	4.67
Well-being	4.09	4.26	
Employment			5.59

The equality dimension shows an overall improvement from 4.68 in 2018 to 5.10 in 2020 but this may be due to the change of indicators that are being used.

Overall when reviewing the scores for Newport, be mindful that they are effected by how we rank in Wales. So our scores are directly correlated to how other local authorities are improving or declining and not solely based on Newport's individual performance.

A full list of 2020 indicators can be found [here](#).

National Indicators

The Act required Welsh Ministers to set national indicators to assess progress towards achieving the well-being goals. From September 2015 to January 2016 Welsh Government undertook a [widespread public consultation](#) to identify what small set of indicators should be developed to best measure progress against the well-being goals. These [national indicators](#) were published in March 2016 and laid before the National Assembly for Wales.

There are 46 national indicators, which are designed to represent the outcomes for Wales, and its people that will help demonstrate progress towards the 7 well-being goals. They are not intended to be performance indicators for an individual organisation.

The latest data and summaries of each indicators can be found on the [Welsh Government website](#).

These indicators continue to support our wider performance monitoring to assess the wider well-being of Wales and the well-being of our local community.

Long Term Risk Management

We are also developing a way of identifying long-term future risks along with the other four PSBs in Gwent. This will enable us as a PSB and other partners across Gwent to assess and monitor long-term risks (up to 25 years) and opportunities to our communities. Long-term risk can be hard to define and difficult to plan for and manage but the benefits of doing so are clear.

The drivers within the process are emerging issues, trends and developments that are on the periphery of current planning and that might change markets, services attitudes and demand.

A future risk chart, register and dashboard have been designed which focus on anticipating the emergence of future risks through identifying possible future risk factors and tracking how they develop. This builds deeper systematic understanding across the partnership and allows partners to prepare a collective and coordinated response.

Accountability

In order to assure democratic accountability there is a requirement for a designated local government scrutiny committee of the relevant local authority to scrutinise the work of the public services board.

In Newport, the scrutiny committee responsible for scrutinising the work of the PSB is Scrutiny Performance Committee – Partnerships chaired by Councillor James Clarke. There are nine members of the committee and to ensure consistency, the terms of reference of the Scrutiny Committee mirror those agreed by the PSB.

Due to unforeseen circumstances during 2019-20, the Committee were unable to scrutinise the mid-year update during January 2020 as originally planned.

The second Annual Report of the Well-being Plan will be presented to the Scrutiny Committee following its publication to allow them to fully scrutinise the work of the PSB.

To support the scrutiny process the [Office of the Future Generations Commissioner](#) published the [Future Generations Framework for Scrutiny](#). This framework supports decision-making and scrutiny and is a series of prompts that could help anyone who is keen to ask questions about how a decision has been made. As we continue to work with the scrutiny committee we will use the framework as a toolkit for appropriate challenge and continuous improvement.

More Information

A number of supporting documents have been developed as follows:

[Community Well-being Profile \(Local Well-being Assessment\)](#)

[Newport's Well-being Plan 2018-23 \(English version\)](#)

[Newport's Well-being Plan 2018-23 \(Welsh version\)](#)

Well-being Plan Animation Video – [English](#) / [Welsh](#)

[Choosing Emerging Priorities](#)

[Response Analysis \(RA1\) – Understanding Outcomes](#)

[Response Analysis \(RA2\) – Linking Interventions to Outcomes](#)

[Well-being Plan \(Easy read summary\)](#) – draft

[Well-being Plan Annual Report 2018-19](#)

For further information about the One Newport PSB, the Local Well-being Plan or partnership arrangements in the city please visit our website at <http://onewportlsb.newport.gov.uk>.

Contact Details

One Newport Policy, Partnership and Involvement Team

Newport City Council

Civic Centre

Newport NP20 4UR

Telephone: (01633) 656656

Email: one.newport@newport.gov.uk

Twitter: [@OneNewport](https://twitter.com/OneNewport)

Instagram: [onewportpsb](https://www.instagram.com/onewportpsb)